



COVID-19 and Hospice Palliative Care An Overview of Emerging Issues and Recommendations

A. Funding Issues

1. COVID-19 has certainly placed a strain on all healthcare workers including hospice palliative care providers. This strain on the hospice palliative care sector in particular is exponentially increasing due to lack of provincial/federal funding. Now more than ever, the funding challenges are increasing, and we hereby suggest the following funding opportunities:
 - Funding to cover staffing and safety.
 - Province-wide equitable access to palliative care; given that there is large disparity of access between rural and urban and between provinces and territories.
2. Next in urgency is the inclusion of the charitable sector broadly and hospices specifically, in a plan to provide financial assistance (grants not loans) to ensure the survivability of the sector.
 - Hospices are now cancelling their major fall and winter fundraisers while many cancelled spring fundraisers, events and campaigns. As the pandemic continues to affect the revenue growth of charities, we have to scale back services and try and find innovative, “free” ways of continuing to offer very vital services. Small charities do not have the reserves to withstand losses of this scale. If hospices are forced to close or reduce services these patients, caregivers and families will need services from the acute care system and could be forced into hospitals which need to accommodate COVID-19 patients.
 - The charitable sector employs 17% of Canada’s workforce and layoffs have been widespread. The future is uncertain post COVID-19.

B. Access Issues

3. Canadians still need to access hospice palliative care resources, care and support during the pandemic. Approximately 265,000 Canadians will die this year without and before COVID-19.
4. While MAiD laws are being expanded, there continues to be a need for quality and accessible hospice palliative care for those who seek it. Access across all settings is variable and not always funded. Hospice residences often have to raise 50% of their operating costs from charity and with so many Canadians experiencing financial instability this is extremely worrisome.
5. Palliative care resources are sparse as it is, and as a result of COVID-19, there is a further strain on these resources and reduced access with an impact on people with cancer and palliative care needs.
6. People with cancer receiving palliative care in a hospital express concerns over potential risk of COVID-19 infection in a hospital. Thus, they want to be discharged which leads to patients asking about access to support and medications.



7. The need to discuss Advance Care Planning (ACP) with family and friends prior to end of life care is an emerging issue for all Canadians at this time. Advance Care Planning is about how Canadians want to live their life not necessarily about one's death. The failure of Canada's Long-Term Care system due to COVID-19 has meant that ACP and care plans are often not discussed and actualized. Much more support to this sector is needed.

C. Staffing and Support Issues

8. We need to protect all healthcare workers across the country at a time when reassignment of human resources to meet emergent needs of Canadians is expected to occur due to COVID-19.
 - CNA has a petition requesting protection for workers. A similar approach uniting with collaborative messaging of healthcare professional groups & Quality End of Life Care Coalition of Canada (QELCCC) members to protect health workers could have a great positive impact.
9. Ensure there are supports for agencies that provide grief and bereavement services to support family members and loved ones who may have difficulty grieving the death of someone from COVID-19.
10. Ensure that the psycho-social aspects of hospice palliative care are well supported. This could include the following:
 - Family support - individuals who aren't able to visit their loved ones in hospital or long-term care facilities. They are feeling overwhelming grief;
 - Support for individuals wanting to fill out advance care directives;
 - Rites and rituals around funerals, grief at not being able to attend.
11. Families are struggling to say goodbye to their loved ones due to hospital policy restrictions, which leads to situations of complex grief. For example, the Canadian Cancer Society (CCS) is seeing an increase in calls to their helpline about anxiety and stress during this trying time. Once someone has been assessed as 'imminently dying,' there are exceptions for families to see their loved ones, however, this definition is not exact and may vary depending on the institution. This highlights some challenges with consistency, availability and interpretation.
12. Ensure the availability of both public and professional education. COVID-19 pandemic emphasized the importance of Advance Care Planning (ACP), and the need to discuss healthcare wishes with family and healthcare professionals. The overall concept of ACP could be promoted to the general population, but it is also important to illustrate why this is important in the context of COVID-19. Efforts to promote ACP should be supported as well as the development of education and support around COVID-19. Information regarding hospice palliative care should also be widely distributed and developed. Information for patients and families experiencing a life limiting illness in the context of COVID-19 should also be developed.
13. Health care providers are urging people with cancer to make a plan and discuss it with their family and loved ones. These conversations are now becoming more important than ever. It is the start of an important on-going conversation for cancer patients. The key difference now is that their families are no



longer at their bedside due to restrictions on visitations in hospitals and hospice care facilities. On a more positive note, health care providers are working with families to remotely have these conversations with patients, including using Skype, FaceTime, etc. However, these technologies may be challenging to use for seniors who may be unfamiliar.

D. PPE, Equipment and Safety Issues

14. Recently, the Minister of Health advised that the Federal Government would control distribution of PPE to the provinces. We hereby emphasize the urgency of including residential hospices on the priority list for personal protective equipment distribution. We need to ensure the availability of PPE e.g. masks, gowns and gloves for staff.
15. Need to support adequate staffing levels throughout the process (overtime will be required) is essential.
16. Following protocols could ensure the safety of hospice staff; however, there are rising concerns about the safety of the vulnerable frail patients/residents. Many palliative care patients face difficult circumstances as well as COVID-19 patients.
17. Non-evasive respirators are needed for some patients with chronic diseases at home but are also required in hospitals due to COVID-19 numbers. This situation needs to be monitored closely to ensure all received the support they need otherwise these patients previously cared for in their homes might end up in hospitals.

E. Vulnerable Populations

18. Ensuring options are available for Canada's vulnerable population is crucial. Respecting the dignity of the human person and supporting a choice for them to use hospice palliative care and end of life care is essential to a healthy society.

F. Research and Knowledge Translation

19. Evidence-based practice, new and holistic approaches to care (including via telehealth), and health system impact assessments remain particularly important in times of crisis. Systematic, standardized data collection and reporting systems are needed to ensure quality of life for all Canadians living with life-limiting illnesses.

Please note, some of these issues might not be pertinent to every jurisdiction, but it was important to summarize them in one place. This document will be updated as we move along through this pandemic; please use it for policy and advocacy purposes. This is the latest iteration of the document updated **in November 2020**.

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The Canadian Hospice Palliative Care Association – the national voice for hospice palliative care in Canada – is dedicated to the pursuit of excellence in care for persons approaching death so that the burdens of suffering, loneliness and grief are lessened. The CHPCA operates in close partnership with provincial hospice palliative care organizations and other national organizations and continues to work to ensure “that all Canadians have access to quality hospice palliative care.

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