



Canadian Hospice Palliative Care Association

Association canadienne de soins palliatifs

ANNUAL REPORT

2015-2016

“That all Canadians
have access to quality
end-of-life care.”

www.chpca.net
www.advancecareplanning.ca
www.eolcaregiver.com
www.hpcintegration.ca
www.ehospice.com
www.market-marche.chpca.net
www.conference.chpca.net
www.qelccc.ca
www.cnpcc.ca

VISION AND MISSION STATEMENTS

VISION STATEMENT

“That all Canadians have access to quality end-of-life care.”

MISSION STATEMENT

The Canadian Hospice Palliative Care Association (CHPCA), a national health charity, is the national association which provides leadership in hospice palliative care in Canada.

CHPCA offers leadership in the pursuit of excellence in care for persons approaching death so that the burdens of suffering, loneliness and grief are lessened.

CHPCA will strive to achieve its mission through:

- Collaboration, leadership and representation;
- increased awareness, knowledge, and skills related to hospice palliative care of the public for health care providers, volunteers, and others;
- development of national norms of practice for hospice palliative care in Canada and the advancement of the palliative approach to care across all settings;
- support of research and knowledge translation on hospice palliative care;
- advocacy for improved hospice palliative care policy, resource allocation, and supports for caregivers.

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PRESIDENT'S REPORT



Dear CHPCA Colleagues, Partners and Supporters,

This has been a busy first year as President of the Board of Directors of the Canadian Hospice Palliative Care Association (CHPCA). From another successful National Hospice Palliative Care Week in May 2015 to our national conference in October 2015, and all of our advocacy work throughout the year on the Medical Assistance in Dying (MAID) legislation, we have punched above our weight this year. We continued to advocate for Hospice Palliative Care first including ongoing promotion of "the Power of 10" campaign throughout the year.

2015-2016 saw a lot of effort around the MAID legislation moving right through the end of the year to conclude early

in the new fiscal year. Throughout, we continued to draw a distinction between Medical Assistance in Dying and hospice palliative care, and to our credit, helped to keep a clear distinction between the two issues. We continue to encourage the federal government to make a significant investment in hospice palliative care, and we hope to see that in place before the end of the next fiscal year.

We anticipate a federal palliative care strategy to be included in a re-negotiated Health Accord in the next year; I am optimistic that this is an opportunity for the associations (provincial and federal) to grow to meet the increased demand for education and member services for those working in the field.

I continue to be impressed with the work of our board - a group of dedicated hospice palliative care leaders from across the country. It's a pleasure to work with the national office staff in Ottawa and our various partners across the country including the members of the Quality End-of-Life Care Coalition of Canada (QELCCC) and all members and associates. Together we form a formidable team whose accomplishments span the country and are making hospice palliative care more accessible to Canadians who need it.

Sincerely,

A handwritten signature in blue ink that reads "Rick Firth".

Rick Firth,
President
CHPCA Board of Directors

ANNUAL REPORT 2015-2016

The Canadian Hospice Palliative Care Association (CHPCA) is pleased to provide you with highlights of the CHPCA's activities throughout the 2015-2016 fiscal year.

The CHPCA Strategic Plan developed in 2015 guides the work of the association. The Strategic Plan 2015-2018 can be found at www.chpca.net. Our strategic plan has five new strategies:

- Strategy #1: Promote the integration of hospice palliative and end-of-life care principles and practices into all community and health settings.
- Strategy #2: Support education of care providers across all settings.
- Strategy #3: Promote evidence-informed policy.
- Strategy #4: Promote sustainable partnerships.
- Strategy #5: Build the capacity and sustainability of the Canadian Hospice Palliative Care Association.

The CHPCA focused most of its work in the five main areas above, but continued to work on the following key areas in 2015 - 2016:

- Advocacy, Public Policy and Education
- Communication and Awareness
- Sustainability and Governance

The following are short captions of some of the work of the CHPCA. For more detailed information, please contact our office at info@chpca.net or visit our re-vamped website at www.chpca.net.

Best wishes,



Sharon Baxter
Executive Director

ADVOCACY, PUBLIC POLICY AND EDUCATION

INFLUENCING NATIONAL POLICY DECISION MAKERS

The CHPCA's advocacy team comprised of the Executive Director and the Communications Officer and others as recruited often from the Quality End-of-Life Care Coalition of Canada, and the provincial hospice palliative care associations advocated for hospice palliative care issues throughout 2015-2016.

The CHPCA engaged government agencies such as Health Canada and other departments that play a pivotal role in end-of-life care to continue to advocate for quality hospice palliative care in Canada. The CHPCA met with both the Justice and Health Ministers in light of the federal legislation around Medical Assistance in Dying (MAID) and was involved in three formal consultations.

Throughout 2015 and 2016, the CHPCA provided input during stakeholder consultations to various strategies including the national Dementia and the National Senior Strategy on Ageing. In June of 2015, the CHPCA sent a formal letter to the Council of the Federation to encourage them to discuss hospice palliative care during their semi-annual meeting.

The CHPCA will continue to advocate for the best possible hospice palliative care for all Canadians specifically during the negotiations of the new Health Accord.

POLITICAL STRATEGY

The CHPCA submitted a brief to the House of Commons, Standing Committee on Finance for the pre-budget consultation in 2016. This brief brought attention to the issue of access to hospice palliative and end-of-life care in Canada. There are a number of informative discussion documents as well as the national framework. Look to the The Way Forward (TWG) section for

further details.

CHPCA and the QELCCC have worked hard on the motion passed 272-1 in early May 2014. There are details on this on our website. We continue to work both federally and in some cases provincially. We continue to make it a part of our advocacy strategy.

The Health Accord between the federal, provincial and territorial governments is being re-negotiated in 2016 so much work is ongoing around making hospice palliative care a priority.

CHPCA has met with the Minister of Health and the Minister of Justice. The current Liberal government are planning to make palliative care a priority under the direction of the Prime Minister of Canada.

CHPCA and the QELCCC has updated its election strategy for fall 2015 and this is available from the office. The key messages were based on the Quality End-of-Life Care Coalition of Canada's Blueprint for Action: 2010-2020. These key messages/recommendations have stood the test of time and I encourage you to review them on our website.

KNOWLEDGE TRANSLATION (KT)

CHPCA continued to write letters of support and collaboration for Canadian Institutes of Health Research (CIHR) knowledge translation initiatives in 2015-2016. A few of our applications have resulted in partnerships, and we look forward to contributing to several projects throughout 2015-2016.

The CHPCA contributes their time and efforts to these projects as they align well with the CHPCA's belief that providers in all settings – including physicians, nurses, social workers, nursing aides, personal support workers and

pharmacists – must have the knowledge and skills to provide quality hospice palliative and end-of-life care, as well as the emotional and spiritual support to provide this care.

The research initiatives we are involved in include work in long-term care, caregiver issues and advance care planning and primary care. We continue to write KT pieces in ehospice, on various CHPCA websites or in other partner communication pieces, and promote KT through our various social media channels including Twitter and Facebook, to broaden the reach of information.

QUALITY END-OF-LIFE CARE COALITION OF CANADA (QELCCC)

The CHPCA continued its role serving as the Secretariat for the Quality End-of-Life Care Coalition of Canada (QELCCC), including work plan support, meeting coordination and minute-taking, report writing and any other organizational needs as they arose. The annual QELCCC face-to-face meeting was held in Ottawa on January 21-22 2016 during which new coalition members were welcomed, the previous year's work reviewed and workplans for the upcoming year were developed. All five committees (Executive, Advocacy, Caregiver, Education and Research/Knowledge Translation) continue to be focused on a number of key areas including influencing public policy, communication around caregiver issues, follow up with provincial governments about expanding the compassionate care benefit, working on the National Hospice Palliative Care Week, finding new funding opportunities and influencing research bodies, and of course, continuing to broadly advocate for hospice palliative care at every opportunity.

The QELCCC continued to use the second iteration of the Blueprint for Action: 2010-2020 report to guide its policy and advocacy efforts.

While The Way Forward (TWF) Initiative funding has concluded with the Framework completed, the next step in the QELCCC's advocacy efforts is to promote TWF at this critical juncture, as the Federal and Provincial governments undertake Health Accord negotiations.

The diversity of QELCCC member organization continued to contribute a rich variety of experience, skills and areas of focus to the QELCCC as a whole and among individual committees. The QELCCC will continue to work with all member organizations in the coming year to more effectively influence public policy and federal leadership on the palliative care file at this critical juncture.

For more information about the QELCCC and its activities – including the QELCCC semi-annual and annual reports – please visit www.qelccc.ca.

THE WAY FORWARD: AN INTEGRATED PALLIATIVE APPROACH TO CARE

The Way Forward initiative formally ended in 2015 but promotion and dialogue continues. The initiative completed all knowledge transfer products and tools, most importantly the final iteration of the National Framework and its accompanying resources and continued dissemination and outreach to identified stakeholders, several provinces and agencies on the adoption of the palliative approach, and the national Advance Care Planning (ACP) in Canada initiative all being central to outreach efforts.

The Way Forward partnered with Lakehead University's 'Improving End-of-Life Care in First Nations Communities' project (Dr. Mary Lou Kelley/Holly Prince) to develop and evaluate tools and resources to promote culturally appropriate advance care planning in First Nations communities in Canada.

The tools piloted in four communities and are now accessible to other First Nations communities across Canada and supported through dissemination by the Assembly of First Nations. Some of the preliminary resources were showcased and reviewed by over 40 First Nations Home and Community Care coordinators from across the country at the Canadian Home Care Summit in November 2014.

We worked with the national ACP initiative to create an online interactive advance care planning workbook in support of an integrated palliative approach to care. It encourages earlier conversations about care and integrating palliative care earlier into the disease trajectory. TWF project also worked with Canadian Home Care Association to create a 'tools and practical strategies kit' for working caregivers in support of the palliative approach to care.

Signals Design Group was contracted in May 2014 to work with TWF team to develop knowledge translation tools and resources to effectively report on the most important aspects of what we've done and learned and ensure that settings and sectors see themselves in the work and take ownership for continuing to advance the palliative approach. This ensured that the palliative approach supporters/champions and government/policymakers understand how to move forward an integrated palliative approach to care.

The Way Forward had an afternoon session at the annual QELCCC face-to-face meeting in January 2015. This was an opportunity to update coalition membership of TWF initiative progress and impact and to highlight how the initiative was a catalyst for change over the past three years. Examples from CHCA, CNA and the Alberta Government demonstrated how the Framework was adopted and adapted for different organizations and in provincial health care planning. Central to the discussion was an emphasis for stakeholders to harness TWF and continue to integrate a palliative approach to care in their organizations and communities.

Although the formal, funded part of The Way Forward initiative has ended, the concept of an integrated palliative approach is taking flight. Other people and organizations are stepping up to the challenge. The name of the initiative may become history, but its impact will continue as people across the country work to integrate a palliative approach into different care settings. CHPCA and the QELCCC will continue to be a catalyst for change. Until all Canadians have access to an integrated palliative approach to care across settings and people are comfortable having conversations about the kind of care they want towards the end of life, these organizations will keep pushing.

The final iteration of The Way Forward National Framework: A Roadmap for the Integrated Palliative Approach to Care and all new resources are available on The Way Forward website.

ADVANCE CARE PLANNING (ACP) IN CANADA

The Advance Care Planning Project in Canada raises awareness about the importance of advance care planning and helps Canadians – individuals, families, communities and health care professionals with the tools they need to effectively engage in the process. This project was launched in Canada in 2008 with funding from founding partner GSK.

Since 2012, April 16th has marked the day for National Advance Care Planning in Canada, serving as a reminder not only to start these important conversations with your substitute decision maker(s), but to review your wishes annually. Each year, as part of Advance Care Planning (ACP) day, the ACP team chooses unique campaign themes which guide the development of materials and resources for the ACP day toolkit. ACP in Canada developed resources for two ACP day campaigns: "What's Your Excuse?" and "Are you a Substitute

ADVOCACY, PUBLIC POLICY AND EDUCATION - Continued

Decision Maker?" A number of new tools were created, including videos, news releases and blogs, and the ACP team leveraged traditional and social media to promote conversations about advance care planning. Over 30 community organizations and agencies across Canada conducted National Advance Care Planning Day activities in their communities.

In partnership with the Movember Foundation, Prostate Cancer Canada and the Canadian Hospice Palliative Care Association are supporting a project named "True NTH Advance Care Planning: Support for men with prostate cancer, their partners, families and caregivers." The goal of the project is to ensure that men with prostate cancer have their preferences and wishes for care met through all the stages of their journey. The TrueNTH online portal is complete and the paper workbook for men with prostate cancer was published this year.

In partnership with the Canadian Partnership Against Cancer and funded by GSK, ACP in Canada is building on its work to support goals of care and advance care planning in cancer care to create capacity within four provinces (Manitoba, Nova Scotia, Prince Edward Island, and Newfoundland and Labrador). ACP in Canada is working in partnership with the provinces to launch Goals of Care and Advance Care Planning plans and programs through the development of cancer-specific tools and resources.

One of the goals of ACP in Canada is to prepare health care professionals with the tools they need to facilitate advance care planning with their patients. To achieve this goal, ACP in Canada produces new resources (i.e. videos) which are reviewed by ACP in Canada's National Task Group. ACP in Canada partners with CARENET (The Canadian Researchers at End of Life Network) as their knowledge translation (KT) partner. This evidence forms the basis of the tools. ACP in Canada is a partner in the i-GAP study which is a research project that is intended to increase the participation of patients and families in Advance Care Planning

(ACP) in primary care settings. The "Speak Up" workbooks have been tested in primary care settings and the tools have been found to be effective tools to improve ACP engagement among patients in primary care.

The Advance Care Planning website (www.advancecareplanning.ca) continues to reach Canadians, professionals and community members to raise awareness about the importance of advance care planning on the national stage. An online interactive workbook was launched (www.myspeakuplan.ca) and provides an easy way for patients and families to think about their values and wishes and complete their advance care plans. Subsequent provincial versions are also in progress for British Columbia, Ontario, and Prince Edward Island. The websites and social media accounts continue to grow and engage both health care providers and the general public. ACP in Canada conducted a number of webinars to educate professionals and the public across the country to provide them with information and skills to engage in advance care planning. The project funders for this project were GSK, Prostate Cancer Canada and the Canadian Partnership Against Cancer.



Check out our Social Media Pages!

Facebook:
www.facebook.com/CanadianHospicePalliativeCare

Twitter:
www.twitter.com/CanadianHPCAssn

COMMUNICATIONS / AWARENESS

COMMUNICATION STRATEGY

This year marks the final phase of the Communication Strategy for 2013-2016 with a new strategy in development over the summer months.

2015-2016 marked an extraordinarily busy year for CHPCA. Major communications campaigns included continued promotion of the 'Power of 10' campaign in the spring of 2015, preparation of Election kits for the Federal General Election over the summer, the National Conference in Ottawa in October of 2015, and a change in communications staff in the last week of the fiscal year.

The CHPCA's communications team was also involved in the creation and distribution of policy alerts and submissions to parliamentary committees related to the federal government's focus on Physician Assisted Death (leading up to the introduction of Medical Assistance in Dying legislation early in the Spring of the next fiscal year).

Targeted media engagement for specific campaigns is detailed below.

MEDIA AND PUBLIC RELATIONS

The CHPCA actively promoted planned communications initiatives such as National Hospice Palliative Care Week in May 2015, and the National Conference in October 2015 to local and national media and to journalists with an interest in health policy and palliative care issues in particular. The CHPCA's National Week in 2015 garnered some media attention largely focused on the individual Hike for Hospice initiatives. Further focus on the CHPCA in 2015 was a result of increased focus on palliative care

due to media attention on anticipated Physician Assisted Death legislation resulting from the Supreme Court of Canada Carter v Canada decision. The CHPCA also continued to be a source of information on hospice palliative care in Canada for members of the public looking for more information.

SOCIAL MEDIA AND ONLINE ENGAGEMENT

The CHPCA's burgeoning social media presence continues to reaffirm our central mandate - the growing need for access to quality hospice palliative and end-of-life care. Twitter and Facebook are used to promote events and awareness campaigns, share statistics and research, stimulate discussion, and keep followers updated on CHPCA news, like the availability of resources. As of July 2016, CHPCA has 1995 likes on Facebook and 2523 followers on Twitter.

The CHPCA's Online Event (webinar) Series continues to be extremely popular. Some of our more popular information-based topics this year included: "Educational Online Event: Medical Assistance in Dying (MAID) in Canada" along with its Spiritual Care webinar series which saw three events this fiscal year. To view past events please visit www.chpca.net/pastevents.

Over the past four years, the CHPCA has been working with an interdisciplinary team of hospice palliative care professionals to develop a program of education-based accredited online events. The 2015-2016 year saw eight events. These hour and a half long webinars were and continue to be accredited by the College of Family Physicians Canada and recognized by the Canadian Nurses Association. Tickets to these events can be purchased through Eventbrite, and past events will also be available for purchase on the CHPCA Marketplace.

AVISO

Two editions of AVISO were released with a change in look. AVISO was sent electronically to all associates of the CHPCA, providing original members-only content and articles highlighting work being done across Canada to promote hospice palliative care by individuals, organizations and residential hospices. We continue to use AVISO as a means to disseminate the most relevant information in hospice palliative care.

CHPCA WEBSITES

The CHPCA's website is updated on a continual basis. The CHPCA Marketplace website was launched in late summer 2012, and is still providing relevant hospice palliative care materials to the general public. This new site allows shoppers to easily browse and purchase great resources available for sale or download, including brochures, books, and past accredited webinar series.

The CHPCA's online directory features over 625 hospices/organizations across the country (current as of July 2016). This online directory has been designed to provide information on the availability of hospice palliative care services across Canada. It includes a listing of programs and services, their contact information, and where they provide care. Organizations that have their information listed receive materials from the CHPCA throughout the year related to upcoming events (i.e. National Hospice Palliative Care Week).

The News and Events page of the website features the CHPCA's latest press releases and information about upcoming CHPCA events. CHPCA had a number of policy updates on its website in recent months regarding the Medical Assistance in Dying (MAID) update.

Please also visit other CHPCA's run websites:

www.advancecareplanning.ca
www.eolcaregiver.com

www.hpcintegration.ca
www.chpca.net
www.ehospice.com
www.market-marche.chpca.net
www.conference.chpca.net
www.qelccc.ca
www.cnpcc.ca

EHOSPICE

The CHPCA is the editor of the bilingual Canadian editions of ehospice, an international hospice palliative care news website and mobile application. There are now a total of 13 editions, with each edition being managed by an international editor. ehospice keeps Canadians, and the broader international community, updated about news, views, opinions and profiles about the current state of hospice palliative care in Canada. The CHPCA staff writes many of the original articles for the site, but is always looking for new collaborators. Submit an article about what is happening in your community by emailing ehospice@chpca.net.

MONTHLY UPDATE AND E-BLASTS

The CHPCA continued to provide information on a monthly basis to anyone interested in signing up for our Monthly Update emails in either official language. The CHPCA used the regularly scheduled eblasts as an opportunity to highlight information of note for the palliative care community, available resources, and opportunities brought forward by associate members including third-party webinars, surveys and research news. Regular features of CHPCA monthly update eblasts included featured Canada English and Canada French ehospice articles, upcoming online learning events hosted by the CHPCA, new marketplace features and information about the 2015 National Conference

in Ottawa and 2016 CHPCA Learning Institute in Banff. Monthly updates are available to any interested individual or group wishing to sign up and continue to provide valuable and timely information for the palliative care community across Canada.

POLICY CHAMPIONS AND POLICY ALERTS

The CHPCA maintains an email list of policy champions who are periodically sent information and breaking news regarding hospice palliative care issues. This email list is designed to quickly contact key individuals interested in hospice palliative care advocacy and public policy issues. In 2015-2016, the CHPCA broadened its reach, sending all policy alerts to the full membership. The CHPCA continued to do this for the 2015-2016 year. There are currently over 5,000 email recipients to our policy champions list.

In 2015 - 2016, the CHPCA sent out multiple policy alerts. These included blasts surrounded the Medically Assistance in Dying (MAID) legislation passed in early June 2016. The CHPCA also sent out an alert surrounding the Hospice Palliative Care First awareness campaign for National Hospice Palliative Care Week with information on how to access resources.

We have received good feedback so far from these policy alerts and we will continue to use these eblasts for future advocacy.

IAN'S WALK ACROSS CANADA FOR HOSPICE PALLIATIVE CARE

In 2015, Ian Bos walked across Canada in support of Hospice Palliative Care in memory of his late father who received excellent palliative care in New Glasgow, Nova Scotia. The neon green

t-shirt that Ian sported throughout his entire cross country journey had the CHPCA text to donate number splashed across the back of it so as to be visible to passing motorists as he walked along his route. As well all the marketing and social media materials supporting Ian included the text to donate numbers. CHPCA thanks TELUS for their funding of the text to donate program. Ian raised funds and most importantly awareness for hospice palliative care in Canada and he continues to be a dedicated advocate of the cause.

CHAMPION'S COUNCIL

The Champion's Council is comprised of a group of key leaders in Canada who have offered to improve the profile of hospice palliative care across the country. They include industry leaders and current/retired MPs and Senators. The Champion's Council continues to show leadership on the issues by changing the face of hospice palliative care in Canada and providing strong advocacy.

Simply put, the mandate of the Champion's Council is to advance the cause of hospice palliative care in Canada. It is the responsibility of corporate Canada to ensure that their employees are well supported through employer-driven compassionate care leave benefits.

In 2015 the federal Compassionate Care Benefit was extended from six weeks to 26 weeks. The Champion's Council put forth the idea that companies should be topping this up and supporting their employers that are caregivers, so they are creating a Compassionate Care Company designation. The designation will follow an application process consisting of five criteria.

The Champion's Council had a great presence at the 2015 CHPCA National Conference in Ottawa as Sharon Carstairs gave a heartfelt speech on her experiences with hospice palliative

care. Sharon also introduced Ian Bos who had just finished his cross country trek in support of hospice palliative care in memory of his late father. Many of the Champions were present to support Carstairs and CHPA at the conference. Several champions were also busy with speaking engagements with the express intent of advancing the profile of hospice palliative care in Canada.

To see a list of the Champion's Council members, please see page 25 or you can also view it online at www.chpca.net/about-us/our-team/champion-s-council.

CHPCA MARKETPLACE

There was a slight decrease in Marketplace sales during the 2015 -2016 fiscal year, due mainly to the unavailability of the Pallium Palliative Pocketbook as it underwent a review and reprint.

First released in the late 1990s, the Training Manual for Home Support Workers, revised in 2005, underwent a revision again in 2015. The training program was streamlined from 14 to six modules, making it easier to provide in-service training, focusing on the integrated palliative approach to care. The Training Manual for Home Support Workers is available to purchase on the CHPCA Marketplace as a two year online access.

The featured page of the CHPCA Marketplace is now reduced to three to four items at one time which enables us showcase an ever changing variety of resources. We continue to add Online Event Series of recorded webinars, to the Marketplace, as they become available. These are archived recordings of accredited webinars and although accreditation is not available on archived recordings, they are still a good source of education and general knowledge.

We still continue to offer our familiar resources such as the ever popular, "Caregiver's Guide: A Handbook About End-of-Life Care," as well

as the Pallium Palliative Pocketbook, Advance Care Planning (ACP) resources, Living Lessons resources and an array of books and manuals, research documents, information brochures and CDs and DVDs.

All items can be viewed and ordered through our online marketplace at www.market-marche.chpca.net.

We will continue to be represented at the CHPCA Marketplace booth at national and provincial conferences when possible.

LIVING LESSONS PARTNERSHIP

Funded by and in partnership with GSK, the Living Lessons® Information Service is a resource which continues to provide valuable end-of-life information to a variety of interested individuals including caregivers, health care professionals, organizations and the general public nation-wide. Available information includes support and resources for patients and their caregivers or family members, hospice and palliative care volunteers, doctors, nurses, social workers, pharmacists, spiritual counsellors and researchers. The service also includes resources for specialized sectors such as pediatrics, rural health workers, and alternative medical care providers. The Living Lessons® Information Line continues to serve as a top-notch resource for anyone seeking information about the need for and availability of palliative and end-of-life care in Canada. CHPCA would like to thank GSK for their commitment to this important program.

HIKE FOR HOSPICE PALLIATIVE CARE

Thanks to founding sponsor GSK and sponsor Bayshore HealthCare, the Hike for Hospice Palliative Care took place across Canada on Sunday, May 3, 2015. This year marked the 13th year for the hike and was the most successful to date. The event hosted more participants than any other year, with over 9,000 hikers and over 100 participating sites raising more than \$2,633,000 for hospice palliative care across Canada. This is over \$800,000 more than any other hike previously. Funds raised during the Hike for Hospice Palliative Care stay in the community in which they were raised and are intended to help fund the specific hospice palliative care programs in that community.

The Hike for Hospice Palliative Care continues to be successful in helping to raise awareness of the many challenges within the hospice palliative care field and is a wonderful avenue to promote the phenomenal work that volunteers and professionals perform daily.

Throughout the event, many hike sites took the opportunity to recognize and thank their valuable donors, sponsors, and volunteers for their hard work on the hike by hosting special appreciation ceremonies, barbeques, and other celebrations.

The 2015 Hike also marked the eighth year for the Hike for Hospice Palliative Care online fundraising website. In 2015 the hike again used the online fundraising website powered by Blackbaud's event fundraising software, TeamRaiser. The new system's enhanced capabilities that allow hike sites to add individual customizations to their personal fundraising websites continued to be available. Many of the hike sites, having become more accustomed to these offered capabilities during its second year of use, were able to take advantage of the customized features on their own pages, which helped to

give each hike site a local flavor while keeping the branding of the Hike for Hospice consistent.

The CHPA would also sincerely like to thank and recognize the national sponsors for their commitment to this important event. This year's sponsors were:

GSK, the Hike for Hospice's founding sponsor and Bayshore HealthCare.

NATIONAL HOSPICE PALLIATIVE CARE WEEK

Generously sponsored by Innovative Medicines Canada (formerly Rx&D), GSK and Purdue, May 3-9, 2015 marked National Hospice Palliative Care Week, which showcased hospice palliative care programs and services across Canada and encouraged people to discuss issues related to the end of their lives. The communications team, under the guidance of the Advisory Committee, decided to create a hands-on campaign for 2015. Rather than the traditional graphic-heavy themed poster, the 2015 campaign took a modern approach, which clearly and accurately represented the current state of hospice palliative care in Canada. The bilingual poster was an infographic, centered on the tagline: "The Power of 10: Let's talk about hospice palliative care." The poster contained messaging that encouraged Canadians to talk with 10 people – friends, family, acquaintances – about the importance of quality hospice palliative care in Canada. The theme relied heavily on using social media as a tool to reach as many people as possible. To aid in this, CHPA created a number of template tweets, a fact sheet, a comprehensive report, and a national press release. Additionally, two bilingual postcards were developed mirroring the messaging of the posters. The CHPA encouraged Week participants to mail these postcards to key decision makers like hospital CEOs and local members of parliament, as well as share them on social media channels like Facebook and Twitter. The campaign was

successful, reaching over 9000 people organically on Facebook alone.

Planning for the 2016 National Hospice Palliative Care Week began in the winter 2016.

NATIONAL CAREGIVER DAY

The Canadian Hospice Palliative Care Association celebrated National Caregiver Day on April 7, 2015. Since 2010, family caregivers have been recognized by the Parliament of Canada. Family caregivers are the invisible backbone of our health care system and provide over 80 per cent of the care needed by individuals with long-term conditions. Their dedication, selflessness and compassion not only enhance the quality of life for the person they care for, but also contribute to the sustainability of our health care system.

This year, CHPCA provided support to the Canadian Caregiver Coalition by spreading the messaging of its campaign titled, "National Family Caregiver Day: Care & Work – A Balancing Act." CHPCA shared the Canadian Caregiver Coalition's posters and messaging on ehospice, Facebook, and Twitter in the days leading up to the event. Each year, National Caregiver Day is a day for family and informal caregivers – family, friends, neighbours – to be acknowledged and celebrated.

Planning for the 2016 National Caregiver Day started in fall 2015, with CHPCA coordinating its own events.

CANADIAN HOSPICE PALLIATIVE CARE CONFERENCE

The 2015 Canadian Hospice Palliative Care Conference took place once again in Canada's beautiful capital - Ottawa, Ontario from October

29th – November 1st, 2015. Held at the Westin Hotel, the CHPC Conference hosted over 700 health professionals, comprised of physicians, nurses, administrators, social workers, therapists, pastoral care providers, academics, volunteers and students.

The conference featured nine challenge panel sessions, three plenaries, 89 scheduled workshops and oral presentations, 63 poster presentations, and two lunch special guest speakers, André Picard: "End-of-life care: What's next on the political agenda?", and Ian Bos: "Ian's Walk Across Canada."

Returning again for this conference was the pediatric palliative care symposium where over 100 individuals attended to learn about issues focusing on the area of pediatrics. In addition to the pediatric symposium, the conference also featured one additional full day symposium hosted by Pallium Canada. There were also four half day symposiums covering topics on nursing, social work, long term care, and research.

The sponsors of the 2015 Canadian Hospice Palliative Care Conference were:
Canadian Partnership Against Cancer
Purdue Pharma
CBI Health Group
Innovative Medicines Canada (formerly Rx&D)
Bayshore HealthCare
Cardus
Saint Elizabeth
AstraZeneca
Sanofi
The Order of St. Lazarus
The Way Forward

2015 also consisted of planning and preparation for the CHPCA's third Learning Institute. The Learning Institute, which was held June 3 to 5, 2016 in Banff, Alberta, is an intimate gathering of hospice palliative care practitioners with a focus on intense learning.

The program is directed at intermediate to

advanced learning levels and is delivered by 40 of the finest hospice palliative care professionals from across the country while overlooking the mountain ranges in one of the most beautiful settings in Canada!

The next Canadian Hospice Palliative Care Conference will be occurring on September 20th - 23rd, 2017 in Ottawa, Ontario! The 2017 conference will be partnering with Public Health and Palliative Care International to host the 5th International Public Health and Palliative Care Conference, which will be taking place just before the CHPC Conference, on September 17th - 20th. A special conference rate to attend both events is available. For more details, go to www.conference.chpca.net.

AWARDS

The CHPCA continues to manage four awards which are given out biennially in conjunction with the CHPC Conference. The awards continue to help advocate for those doing good work within the field of hospice palliative care while also helping to bring recognition to the activities of the CHPCA.

The awards are as follows:

- Balfour Mount Champion Award, managed by the CHPCA Board of Directors
- Award of Excellence, a peer nominated award overseen and selected by the CHPCA's Awards Committee
- Pediatric Award of Excellence, a peer nominated award overseen and selected by the Canadian Network for Palliative Care for Children and approved by the CHPCA's Awards Committee
- Media Award, selected by the Communication's Team of the CHPCA

In October 2015 the Award of Excellence was presented to Brenda Hearson, the Pediatric Award of Excellence was presented to Dr. Betty

Davies, the Balfour Mount Champion Award was presented to Dr. Ina Cummings, and the Media award was presented to Sharon Kirkey.

More details about the award recipients can be found online at: <http://www.chpca.net/awards>.

NATIONAL ONLINE DIRECTORY OF HOSPICE PALLIATIVE CARE PROGRAMS AND SERVICES

In 2002, the Canadian Directory of Hospice and Palliative Care Programs and Services launched with the vision to provide access to information concerning the availability of hospice palliative care programs and services in every province and territory in Canada. The searchable directory currently contains contact information for more than 625 hospice palliative care programs and services in Canada.

The CHPCA continued to work throughout 2015 - 16, to maintain the directory, to ensure the most up-to-date information is available.

Organizations registered on the directory are periodically sent special communications, surveys and other information from the CHPCA. In addition, annually, directory participants are sent packages of advocacy and informational materials produced as a part of the National Hospice Palliative Care Week. The CHPCA will be launching a new advocacy campaign in fall 2016, where registered programs and services will also be sent campaign materials.

Programs and Services can register at: www.chpca.net/family-caregivers/directory-of-services/add-a-service

CHPCA INTEREST GROUPS

The CHPCA continues to encourage its members to join and utilize its eight interest groups. These interest groups were created by the members as a means of sharing information across Canada and abroad. These groups also create an opportunity for individuals working or volunteering in hospice palliative care to share best practices and to network with other individuals in the same area of work. The members of the interest groups typically meet face to face each year just before the association's Annual General Meeting.

Information can be shared by the groups in the following ways:

- Free space in the Association's newsletter AVISO
- Space on the CHPCA website devoted to each of the Interest Groups
- Access to Message Board / List Serve

For more information about the CHPCA interest groups, please visit: www.chpca.net/become-a-member

CANADIAN NETWORK OF PALLIATIVE CARE FOR CHILDREN (CNPCC)

The Executive Committee of the CNPCC is an active committee comprised of professionals from across Canada with a focus on pediatric issues. Their purpose is to provide leadership in pediatric hospice palliative care and to advocate for greater and more equal access for children of all ages, along with their families, to high quality palliative care programs, whatever their geographic location.

The CNPCC continues to be involved with the International Children's Palliative Care Network (ICPCN) and the Quality End-of-Life Care Coalition of Canada (QELCCC) and has

representation on their committees.

The Pediatric Award of Excellence, which is biennial award, was presented, for the second time, at the 2015 CHPCA conference held in Ottawa. This was the second year that the award was presented. The first year, in 2013, it was awarded by acclamation. In 2015, with the implementation of the online process for submission of nominees, there were several submissions and a committee was struck to vet the nominees, prior to be sent to the larger group to be voted upon. When nominations open for the 2017 recipient, the Pediatric Award of Excellence purpose and eligibility document and nomination/submission forms will be made available on the CHPCA website at: www.chpca.net/about-us/awards/pediatricawardsubmission

The CNPCC is continuing gather information to populate their new website. The committee is also looking into ways to expand its function as a Community of Practice to share knowledge and experience and provide support to improve the overall quality of the delivery of hospice palliative care for children and the well-being of network members, by offering a membership with a fee and structure similar to the CHPC Nurses Group.

The CNPCC continues to promote education initiatives while monitoring and responding to pediatric palliative care issues across the country. The CNPCC's website, which is currently designed and managed by a volunteer and is found at, www.cnpcc.ca and is linked to the CHPCA's website at: www.chpca.net/about-us/our-team/task-groups

CANADIAN HOSPICE PALLIATIVE CARE NURSES GROUP

The Canadian Hospice Palliative Care Nurses Group (CHPC NG) elected executive is made up of palliative care nurse leaders from across the country. These inspirational palliative care nurses volunteer their time and energy to fulfill the group's mandate. The Nurses Group (NG) has had a constructive year focusing on enhancing the infrastructure in order to guide the growth of the organization. This was achieved by concentrating on three key priorities identified in the work plan including Visibility, Governance and Capacity Building.

Some of the key accomplishments include:

- Enhancing and marketing the new message board;
- Partnering on palliative care nursing research;
- Presenting at conferences and workshops at provincial and national events;
- Revising the group's logo to reflect the name in both languages and establishing a high resolution logo;
- Developing and accepting of the new NG organizational chart
- Developing the first board orientation manual;
- Participating in CNA task force on Medical Assistance in Dying to develop a national framework for MAID for nurses.
- Developing a process to ensure that relevant information, i.e. call for nomination for CNPCNG Board, is communicated to members
- Discussing the role of retired nurses and investigating how to more actively involve them in NG activities;
- Establishing separate teleconference phone line for standing committees and working groups so activity and costs can be tracked;
- Implementing a one-page sheet describing the benefits of being part of CHPCNG;

- Finalizing the process for awards and awarding two inaugural hospice palliative care nursing awards, one for Leadership to Sharon Specht, YT and one for Lifetime Achievement to Judy Simpson, NS;
- Exploring the possibility of hosting a virtual 2016 AGM;
- Developing position descriptions for all new board positions;
- Supporting the Canadian Nurses Association (CNA) Specialty Nursing Program and continuing professional development for certified online study groups;
- Presenting the first half-day satellite session at the CHPCA Conference;
- Responding to correspondence and requests from groups such as CNA, CASN, Health Canada and other nursing specialties;
- Developing a descriptive survey for assessment of palliative care needs of generalist RN and exploring ways that the survey data could be analyze;
- Coordinating CHPC Nurses Group responses to invited surveys;
- Serving as a member group on the Canadian Network of Nursing Specialties;
- Serving as invited panel members at numerous healthcare and public events;

The NG has been unified and strong, has worked collaboratively as a team and as noted above had another successful year supporting the enhancement of hospice palliative care nursing in Canada. They look forward to working for and with their members in the coming year.

INTERNATIONAL ISSUES

CHPCA is very involved in international issues and promotes advocacy, twinning/partnering and education both within Canada and on the international scene.

CHPCA is also an active member of the Worldwide Hospice Palliative Care Alliance (WHPCA) and the International Children's

Palliative Care Network (ICPCN). The mandate of WHPCA is to promote hospice palliative care worldwide, including pain and symptom management.

Sharon Baxter sits on the Board of Trustees of the WHPCA as well as on the executive and membership committees. Sharon also chairs the WHPCA Advocacy Committee. The WHPCA is active in international, regional and national advocacy. The WHPCA is the secretariat for World Hospice Palliative Care Day held in early October each year. The upcoming world day will be held on October 8th, 2016. Visit the website at www.thewhPCA.org.

ICPCN sits on the board of trustees of WHPCA and there was an opening on the board of ICPCN for an official WHPCA representative. Sharon Baxter was nominated and assumed this position. ICPCN is a UK registered charity working out of South Africa and is charged with raising issues around children's hospice palliative care worldwide. ICPCN is doing wonderful work, and Sharon sits on both the Board of Trustees and the Advocacy Committee. Dr. Marli Robertson from Calgary is the official Canadian representative to ICPCN.

ICPCN hosted its second Global Children's Palliative Care Conference in Argentina in early May 2016. Both Dr. Robertson and Sharon Baxter were involved.

ICPCN is currently working on an awareness campaign to be launched early in the fall of 2016. More details can be found on our website www.icpcn.org.

CHPCA has also increased its international collaboration through its work on ehospice, for which an individual report can be found under the CHPCA websites and ehospice section.

CHPCA hosted an international issues challenge panel at the national hospice palliative care conference held in October 2015. Dr. Zippy Ali

from Kenya was a key speaker. CHPCA also surveyed our membership on their interest to engage in international partnerships and we had hundreds of responses. Funding for these sorts of partnerships is being sought but we haven't had much success to date. Our current goal is to help CHPCA affiliates to increase international involvement.

NATIONAL/PROVINCIAL ASSOCIATION RELATIONSHIP

The CHPCA continues to work in close partnership with the provincial hospice palliative care associations. Throughout 2015/2016 the CHPCA and the provincial hospice palliative care associations continued to work according to the terms of the 2014 Memorandum of Understanding to further strengthen the valuable relationship between the organizations.

The main joint initiatives occurring throughout the year were in areas of information sharing, education and advocacy, and memberships. The membership committee, which was formed in 2011 with the objective of meeting with representatives of each provincial association to discuss issues of joint membership strengthening, continues to meet semi-annually with great success. In 2015 these meetings continued to discuss ways to recruit and retain members. One topic of particular interest was on how to simplify the process of sharing membership information between the provinces and the CHPCA. These meetings continue to be a great success and have proven to help strengthen the ties between provincial and national memberships.

SUSTAINABILITY AND GOVERNANCE

BOARD OF DIRECTORS

The CHPCA is led by an active, dedicated board of directors. In October 2015, the board hosted the association's Annual General Meeting at the Westin Hotel, in Ottawa, ON in conjunction with the Canadian Hospice Palliative Care Conference.

The board has three main committees that help support the association in effective operation:

- Executive Committee
- Organizational Development Committee
- Finance Committee

The Board of Director's meets face-to-face twice annually and meets regularly by teleconference throughout the remainder of the year to discuss and conduct the business of the board.

The CHPCA Executive Director and Staff would like to sincerely thank the CHPCA's board members for their dedicated service to the organization.

ORGANIZATION DEVELOPMENT COMMITTEE

The Organizational Development Committee (ODC) is a committee of the Board of Directors charged with overseeing the ongoing development and governance of the CHPCA.

The ODC operates with the following three subcommittees:

Policy Subcommittee: The Policy Subcommittee oversaw the annual perpetual calendar ensuring that current policies were reviewed and affirmed as per the perpetual calendar. As all of the policies were reviewed in 2014 to ensure compliance with the new by-laws, the policy subcommittee did not undertake any policy reviews in 2015. The subcommittee did however

conduct a thorough review of all of the terms of references for each of the committees of the board.

Nominations/By-laws Subcommittee: The Nominations/By-laws Subcommittee oversaw the members of the board of directors including managing provincial member's term dates.

Membership Subcommittee: The Membership Subcommittee oversaw the joint membership initiative occurring between the CHPCA and the provincial associations.

PHYSICIAN ASSISTED DEATH WORKING GROUP

The Physician Assisted Death Working Group continued to meet throughout 2015-2016. As a number of current court cases put euthanasia and assisted suicide in the forefront of Canadian awareness, the Physician Assisted Death Working Group met to discuss strategies on how to disseminate correct information about hospice palliative and end-of-life care.

On February 6, 2015, the Supreme Court of Canada struck down the ban on physician assisted death. As a result, the committee continued to distribute the "Power of 10" campaign, with the intention of creating dialogue by Canadians on hospice palliative care as the first consideration. CHPCA also featured a challenge panel titled "Bill 52, what does it mean for you?" presented by Bernard Lapointe, Teresa Dellar, James Downar, and Sharon Baxter at its 2015 National Hospice Palliative Care Conference in Ottawa.

CHPCA submitted several briefs to the parliamentary committee studying the government's legislative options, and Sharon Baxter presented to the committee as well. Early into the next year, the newly-elected Liberal government introduced legislation titled Medical

SUSTAINABILITY AND GOVERNANCE - Continued

Assistance In Dying which has since been passed into law.

CHPCA's ongoing goal is to ensure the government is focused on delivering quality end-of-life care services along a full spectrum of illness trajectories options before physician-assisted death.



Expanding our Horizons: A Palliative Approach to Care

September 20th - 23rd, 2017
Ottawa Conference and Event Centre

Join us in Ottawa, during Canada's 150th anniversary celebrations, for what promises to be a wonderful learning and networking experience!



Visit our website for more details: www.conference.chpca.net

EXTERNAL ORGANIZATION LIAISON

HEALTH CHARITIES COALITION OF CANADA (HCCC)

In the spring of 2016, Members of the Health Charities Coalition of Canada* (HCCC) joined forces to bring a strong message that Canadians need enhanced support for access to medicines. They developed a position statement, including: "All people living in Canada should have equitable and timely access to necessary prescription medications based on the best possible health outcomes rather than the ability to pay."

HCCC members met with parliamentarians and policy makers to recommend that the Government of Canada address access to medicines issues through the creation of an Advisory Panel and development of comprehensive, evidence-based pan-Canadian pharmacare standards, to ensure Canadians have equitable access to prescription therapies regardless of geography, settings or disease state.

*The Health Charities Coalition of Canada is a member-based organization comprised of national health charities and patient groups who represent the voice of patients at all levels of the health continuum. HCCC facilitates the collaboration of Canada's health charities to achieve excellence in health policy, practice and research.

OFFICE STAFF

Effective March 31, 2016

Sharon Baxter
Executive Director

Laureen Mignault
Administrative Assistant, membership and marketplace

Tamir Virani (Until March 11, 2016)
Communications/Policy Officer, media, co-coordinator Week campaign, editor of AVISO and ehospice

Sarah Levesque (Starting March 29, 2016)
Communications Officer

Elizabeth Balsom
Fundraising and Communications Assistant, co-coordinator Week campaign and the National conference, coordinator social media, member of ehospice team

Kelly MacLaren
Partnership and Development Officer

Savanah Ashton
Project Coordinator, Advance Care Planning

Helena Towle (part-time) (Starting August 4, 2015)
Project Assistant: ACP in Canada initiative

Jessica Chippior
Project Coordinator, Advance Care Planning

Cheryl Spencer
Administrative Coordinator, Hike Coordinator and co-coordinator of the National Conference

Sandie Lessard (part-time contractor)
Finance Officer

Louise Hanvey (contractor)
ACP in Canada Initiative

SUPPORTERS 2015-2016

The CHPCA relies heavily on the support that we receive from our generous partners and sponsors whose financial assistance keeps us in operation. We would like to acknowledge our current partners and thank them for their ongoing support.

PARTNER LEVEL (\$50,000+)

GSK

Prostate Cancer Canada

COMPASSION LEVEL (\$25,000 - \$49,000)

Canadian Partnership Against Cancer (CPAC)

Innovative Medicines Canada (formerly Rx&D)

McMaster University

Purdue Pharma

DIGNITY LEVEL (\$10,000 - \$24,999)

Bayshore Home Health Care

BC Centre for Palliative Care

CBI HealthGroup

COMFORT LEVEL (\$5000 - \$9,999)

Canadian Cancer Action Network (CCAN)

CARDUS

College of Nursing

McGill University

Saint Elizabeth

The CHPCA would like to acknowledge the considerable in-kind donation of time made by our dedicated and hard-working board of directors. Without their efforts, the CHPCA would not be able to accomplish so many of the important activities outlined throughout this report.

We would also like to once again offer a special thank you to our lawyer John Pearn of Nelligan O'Brien Payne who has given tirelessly of his time for over ten years. His guidance and knowledge has served us beyond measure. Thank you John!

BOARD OF DIRECTORS 2015-2016

Effective March 31, 2016

EXECUTIVE COMMITTEE:

President – Rick Firth

Past President – Laurie Anne O'Brien

Vice President – Val Paulley

Secretary / Treasurer – Jeff Christiansen

Executive Committee Member and British Columbia Provincial Member – Meg Milner

Executive Committee Member and Prince Edward Island Member – Jodi Swan

PROVINCIAL MEMBERS:

Alberta – Leslie Penny

New Brunswick – Shirley Vienneau

Newfoundland – Linda Abbott

Nova Scotia – Carolyn Marshall

Ontario - Marg Poling

Quebec – Maryse Bouvette

Saskatchewan – Jean Morrison

Consumer Member-at-Large – Beryl Cable-Williams

CHPCA BOARD COMMITTEES

EXECUTIVE COMMITTEE

Chair: Rick Firth

ORGANIZATION DEVELOPMENT COMMITTEE

Chair: Laurie Anne O'Brien

POLICY SUB-COMMITTEE

Chair: Leslie Penny

NOMINATIONS/BY-LAWS SUB-COMMITTEE

Chair: Laurie Anne O'Brien

MEMBERSHIP SUB-COMMITTEE

Chair: Rick Firth

FINANCE COMMITTEE

Chair: Jeff Christiansen

CHPCA TASK GROUPS / COMMITTEES

Effective March 31, 2016

CANADIAN NETWORK OF PALLIATIVE CARE FOR CHILDREN (CNPCC)

Chairs: Hal Siden & Marli Robertson

PAD COMMITTEE

Chair: Sharon Baxter

VOLUNTEER ISSUES TASK GROUP

Chair: Joan Williams

AWARDS COMMITTEE

Chair: Donna Kavanagh

LEGAL AND HUMAN RIGHTS COMMITTEE

Chair: Sharon Baxter

CHPCA CHAMPIONS COUNCIL

Mr. Russell Williams, (Chair), President
Innovative Medicines Canada (formerly Rx&D)

Ms. Kathryn Butler Malette, Chief Human Resources Officer (retired)
The House of Commons Canada

Hon. Sharon Carstairs (retired)
The Senate of Canada

Mr. Bill Greenhalgh, CEO
Human Resources Professionals Association

Mr. Michael Sangster, Vice President of Government Relations
TELUS Canada

Hon. Michael MacDonald
The Senate of Canada

Mr. Jon Fairest, President & CEO
Sanofi Canada

Dr. Balfour Mount
Emeritus Professor of Medicine, McGill University

FINANCIAL STATEMENTS

The Canadian Hospice Palliative Care Association is pleased to present the Financial Statements for the period of April 1, 2015 – March 31, 2016.

The Board of Directors each year reviews the audited statements as prepared by our external auditor, Ouseley Hanvey Clipsham Deep LLP, and the results of that review are the approved financial statements as seen here in this report. We are pleased to be able to share with you our Statement of Financial Position and Statement of Revenue and Expenditure.

STATEMENT OF FINANCIAL POSITION

CANADIAN HOSPICE PALLIATIVE CARE ASSOCIATION

STATEMENT OF FINANCIAL POSITION
AS AT MARCH 31, 2016

ASSOCIATION CANADIENNE DE SOINS PALLIATIFS

ÉTAT DE LA SITUATION FINANCIÈRE
AU 31 MARS 2016

	2016	2015	
CURRENT ASSETS			ACTIF À COURT TERME
Cash	\$ 204,170	\$ 78,837	Encaisse
Investments (note 3)	300,000	350,000	Placements (note 3)
Accounts receivable	82,563	121,337	Compte débiteurs
Prepaid expenses	86,341	138,250	Frais payés d'avance
	673,074	688,424	
CAPITAL ASSETS (note 5)	629	3,311	IMMOBILISATIONS (note 5)
	<hr/> \$ 673,703	<hr/> \$ 691,735	<hr/>
CURRENT LIABILITIES			PASSIF À COURT TERME
Accounts payable and accrued liabilities	\$ 80,359	\$ 146,324	Comptes créditeurs et frais courus
Deferred revenue (note 4)	412,939	311,112	Revenu reporté (note 4)
	493,298	457,436	
NET ASSETS			ACTIFS NETS
Internally restricted (note 7)	-	42,485	Grevés d'affectations d'origine interne (note 7)
Unrestricted	180,405	191,814	Non affectés
	<hr/> \$ 673,703	<hr/> \$ 691,735	<hr/>

STATEMENT OF OPERATIONS

CANADIAN HOSPICE PALLIATIVE CARE ASSOCIATION

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED MARCH 31, 2016

ASSOCIATION CANADIENNE DE SOINS PALLIATIFS

ÉTAT DES OPÉRATIONS
POUR L'EXERCICE TERMINÉ LE 31 MARS 2016

	2016	2015	
REVENUE			REVENU
Conference	\$ 440,095	\$ 181,646	Congrès
Education	26,128	-	Éducation
Donation	322,782	288,896	Dons
Grants	335,516	811,808	Subventions
Interest	1,666	3,536	Intérêt
Membership fees	56,705	52,660	Cotisations des membres
Administrative services	24,460	59,460	Services administratifs
Resource material	46,782	71,623	Documentation
Miscellaneous	20,724	153,219	Divers
	1,274,858	1,622,848	
EXPENDITURE			DÉPENSES
Advertising and promotion	2,172	3,656	Publicité et promotion
Amortization	4,030	4,849	Amortissement
Bank charges	8,445	6,730	Frais bancaires
Communications	33,466	31,500	Communications
Contracted services	247,012	613,515	Services impartis
Dues and subscriptions	3,487	5,505	Cotisations et abonnements
Facility rentals	169,425	77,017	Location des installations
Human resources	540,171	468,131	Ressources humaines
Insurance	4,113	4,017	Assurance
Meeting costs	41,479	5,905	Coût des réunions
Office supplies	40,727	19,304	Fournitures de bureau
Postage	21,290	34,742	Affranchissement
Printing	26,259	103,709	Impression
Professional fees	7,854	7,273	Honoraires professionnels
Rent	60,459	39,852	Loyer
Teleconferences	7,814	5,123	Téléconférences
Telephone and facsimile	10,078	9,162	Téléphone et télécopie
Training and professional development	173	7,073	Formation et perfectionnement professionnel
Translation	41,756	40,805	Traduction
Travel	58,542	89,360	Déplacements
Voluntary recognition and honoraria	-	158	Honoraire et reconnaissance des bénévoles
	1,328,752	1,577,386	
NET REVENUE (EXPENDITURE)			REVENUS (DÉPENSES)
FOR THE YEAR	\$ (53,894)	\$ 45,462	NETS POUR

