



Canadian Hospice Palliative Care Association

Association canadienne de soins palliatifs

2013 - 2014 ANNUAL REPORT



**“THAT ALL CANADIANS HAVE ACCESS TO
QUALITY END-OF-LIFE-CARE”**

www.chpca.net
www.advancecareplanning.ca
www.hpcintegration.ca
www.ehospice.com
www.eolcaregiver.com
www.qelccc.ca



VISION AND MISSION STATEMENTS

VISION STATEMENT

“That all Canadians have access to quality end-of-life care.”

MISSION STATEMENT

The Canadian Hospice Palliative Care Association (CHPCA) is the national association which provides leadership in hospice palliative care in Canada.

CHPCA offers leadership in the pursuit of excellence in care for persons approaching death so that the burdens of suffering, loneliness and grief are lessened.

CHPCA will strive to achieve its mission through:

- collaboration and representation;
- increased awareness, knowledge and skills related to hospice palliative care of the public for health care providers and volunteers;
- development of national norms of practice for hospice palliative care in Canada;
- support of research on hospice palliative care;
- advocacy for improved hospice palliative care policy, resource allocation and supports for caregivers.

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PRESIDENT'S REPORT

Dear Hospice Palliative Care (HPC) Colleagues and Friends,



Welcome to our annual report of the fiscal year of 2013-14. As you read the highlights you will see the dedicated work being pursued and accomplished by your Canadian Hospice Palliative Care Association (CHPCA) which continues to make progress in pursuit of its Vision “that all Canadians have access to quality end-of-life care” and its Mission to “provide leadership in hospice palliative care in Canada”.

Over the past fiscal year, CHPCA continued to raise the bar by: engaging our membership in revising our By Laws to meet with new Federal Not-for-Profit Act , revision of our 2002 Norms of Practice and the Caregiver Guide; organizing and providing three exceptional satellite sessions connected to a comprehensive education program at our 2013 Ottawa CHPCA National Conference and increasing and expanding topics/presenters in our outstanding general and newly accredited Webinar series; communicating with government bureaucrats and politicians from all parties, media and public relations, social media and online engagement, monthly and current E-Blasts, ehospice and AVISO; and strengthening collaborative initiatives, projects and campaigns with: “Let’s Talk about HPC First”, Advance Care planning (ACP), The Quality End-of-Life Care Coalition of Canada (QELCCC) especially recently through The Way Forward project: PALLIUM: the Champions Council, and Living Lessons plus our ongoing yearly commitments to promote National Caregiver Day, National Advance Care Planning Day, the Hike for Hospice and National Hospice Palliative Care Week.

Progress is defined as forward or onward movement toward a destination or goal. This definition resonates with our CHPCA comprehensive Strategic Plan and Workplan which emphasizes our goals to: Integrate hospice palliative and end-of-life care principles and practices into all health settings: Promote HPC Education to Health Care Providers in all Health Settings: Promote HPC evidence-informed policy : Build strong partnerships to improve hospice, palliative and end- of-life care: Raise awareness about hospice palliative end-of- life care: Build the capacity of the Canadian Hospice Palliative Care Association while ensuring effective communication about the hpc needs of Canadians and their families.

All this happens through the perseverance of our volunteer CHPCA Board and most especially through the tireless work of our Executive Director (ED) Sharon Baxter and staff. Special thanks to everyone for their commitment and invaluable contributions to the ongoing national and provincial hpc movement. Acknowledgement and thanks are also extended to our important sponsors, supporters, stakeholders, collaborators, committees, task and interest groups for your contributions, connections, and great work over the years. And a special thank you to those who support our work, advocacy, governance and sustainability by becoming and continuing to renew as CHPCA members, associates, and affiliates.

CHPCA encourages you to connect with your provincial representatives who serve as association members and Directors on the CHPCA Board. Through CHPCA in general and your provincial representative in particular you can keep up to date, provide mutual support and share your knowledge and insights to advance hpc and the care of the public in your local, provincial and national communities. Collectively we can make the difference!



The coming year promises to be another busy and exciting one with the federal election 2015 on the horizon and we look forward to continue strengthening partnerships, and revamping our strategic plan for 2015. Your ongoing support as we continue to work to achieve the association's goals is greatly appreciated.

I feel privileged in this first year of my presidency to work with such a devoted volunteer Board of Directors, ED and staff who give that extra effort to ensure the continued success of CHPCA. It is a pleasure and privilege to work with colleagues and friends in such a respected organization.

Laurie Anne O'Brien RN BN CHPCN(C),
CHPCA Board President



ANNUAL REPORT 2013-2014

The Canadian Hospice Palliative Care Association (CHPCA) is pleased to provide you with highlights of the CHPCA's activities throughout the 2013 – 2014 fiscal year.

The CHPCA Strategic Plan developed in 2010 guides the work of the association. The Strategic Plan 2011-2015 can be found at www.chpca.net. Our Strategic Plan has six new strategies.

These are:

Strategy #1: Integrate hospice palliative and end-of-life care principles and practices into all health settings.

Strategy #2: Educate health care providers in all health settings.

Strategy #3: Promote evidence-informed policy

Strategy #4: Build strong partnerships to improve hospice, palliative and end-of-life care

Strategy #5: Raise awareness about hospice palliative end-of-life care.

Strategy #6: Build the capacity of the Canadian Hospice Palliative Care Association

The CHPCA focused most of its work in the six main areas above but continued to work on the following key areas in 2013 - 2014:

- Advocacy, Public Policy and Education
- Communication and Awareness
- Sustainability and Governance

The following are short captions of some of the work of the CHPCA. For more detailed information please contact our office at info@chpca.net or visit our re-vamped website at www.chpca.net.

Best wishes,
Sharon Baxter
Executive Director



ADVOCACY, PUBLIC POLICY AND EDUCATION

INFLUENCING NATIONAL POLICY DECISION MAKERS

The CHPCA's advocacy team, comprised of the Executive Director and the Communications Officer, continued to advocate for hospice palliative care issues through 2013-2014. This year, the CHPCA engaged government agencies such as Health Canada, the Public Health Agency of Canada, Employment and Skills Development Canada, and other departments that play a pivotal role in end-of-life care. The CHPCA also worked very closely with the members of the Parliamentary Committee on Palliative and Compassionate Care (PCPCC). The CHPCA also played a pivotal role in assisting MP Charlie Angus garner support for Motion M-456, which advocated for a national strategy in hospice palliative care. Through 2014-2015, we will strive to continue to advocate for the best possible hospice palliative care for all Canadians. In 2014, the CHPCA will release an election kit for stakeholders advocating for improved hospice palliative care in the 2015 federal election.

The federal government has eight national strategies that are funded and supported to various levels. We believe that all health strategies should include palliative care as a key pillar.

The CHPCA is currently attempting to work with each of these strategies in some way. The eight strategies include:

- Canadian Partnership Against Cancer (CPAC)
- Chronic Disease Management
- HIV/AIDS
- Aboriginal Health
- Heart Health
- Seniors
- Diabetes
- Mental Health

POLITICAL STRATEGY

The CHPCA submitted a brief to the House of Commons, Standing Committee on Finance for the pre-budget consultation in 2013. This brief brought attention to the issue of access to hospice palliative and end of life care in Canada. The federal government funded the Way Forward Integration Initiative from 2012-2015 which ends in January 2015. There are a number of informative discussion documents as well as the national framework. Look to the TWF section for further details.

The non-partisan Parliamentary Committee on Palliative and Compassionate Care released their report Not to Be Forgotten: Care of Vulnerable Canadians, in November 2011. The CHPCA and its partner groups received quite a bit of media pick up, and the report was well received by all. The CHPCA and the QELCCC continue to work with this Committee in 2013-2014 to ensure the recommendations put forth in this report are seriously considered by the federal government.

CHPCA and the QELCCC have worked hard on the new motion before the federal parliament which was subsequently passed 272 - 1 in early May 2014. There are details on this on our website. We



continue to work both federally and in some cases provincially.

KNOWLEDGE TRANSLATION

The CHPCA continued to write letters of support and collaboration for Canadian Institutes of Health Research (CIHR) knowledge translation initiatives in 2013-2014. A few of our applications have resulted in partnerships, and we look forward to contributing to several projects throughout 2013-2014.

The CHPCA contributes their time and efforts to these projects as they align well with the CHPCA's belief that providers in all settings – including physicians, nurses, social workers, nursing aides, personal support workers and pharmacists -- must have the knowledge and skills to provide quality hospice palliative and end-of-life care, as well as the emotional and spiritual support to provide this care. There are many more funding opportunities for 2014-2015 through both CIHR and the Canadian Partnership Against Cancer (CPAC) that the CHPCA hopes to apply for.

QUALITY END-OF-LIFE CARE COALITION OF CANADA (QELCCC)

The CHPCA has served as the Secretariat for the Quality End-of-Life Care Coalition of Canada (QELCCC) since its inception in 2000, organizing the work of the Coalition including work-planning, coordination, and report writing. As the Secretariat, the CHPCA continues to host teleconferences for the six QELCCC Committees (Executive; Advocacy; Research and Knowledge Translation; Caregiving; and Education). Since its inception in 2010, the QELCCC has used the Blueprint for Action: 2010 – 2020 report to guide its advocacy and policy efforts. In 2011-2012, these efforts resulted in the federal government funding of The Way Forward Integration Initiative. The QELCCC will continue to use the Blueprint to advocate for change so that all Canadians have access to high quality end-of-life care.

Throughout 2014-2015, the CHPCA will continue to work with the healthcare organizations that are members with the ultimate goal of improving hospice palliative care at the federal level.

More information about the QELCCC, including its semi-annual and annual reports, can be found at: www.qelccc.ca.

THE WAY FORWARD: AN INTEGRATED PALLIATIVE APPROACH TO CARE

The Way Forward initiative focused on reaching out to stakeholders across Canada in different settings and sectors to increase the understanding and awareness of the benefits of an integrated palliative approach to care. The practical steps identified in the National Framework were revised and refined to better support adoption and adaptation across jurisdictions and organizations.



In October 2013, The Way Forward initiative hosted a very successful workshop ahead of the CHPCA National Conference. Approximately 65 participants attended and discussed the integration of a palliative approach to care across various settings, including home care, long-term care and primary care, as well as by federal, provincial and territorial governments. The workshop's goal was to discuss, learn, problem solve, identify opportunities, and consider what steps can be taken in order to make this a reality. The valuable input from this workshop, along with the many discussions throughout the year, were incorporated into a new draft of the National Framework.

A Harris/Decima survey, *What Canadians Say: The Way Forward Survey Report* was conducted in late 2013 and finalized in December. Harris/Decima conducted a quantitative online research survey (2,976 Canadian adults) to identify potential criteria for the adoption of the palliative approach. This was a national survey of Canadians about their attitudes towards hospice palliative and end-of-life care, advance care planning and the palliative approach. The full survey report, as well as a provincial data breakdown, is available on The Way Forward website.

Primary care support of a palliative approach is essential for better integration. In order to understand current attitudes and beliefs in primary care, Ipsos Reid was contracted to complete a survey of family physicians and nurses in primary care that included qualitative and quantitative research components. Focus groups with family physicians were completed in February 2014 in Calgary, Toronto, and Montreal to discuss the palliative approach and advance care planning. The survey report identified beliefs about the benefits of hospice palliative care for patients, families and the health system and explored terminology, cultural sensitivities, and domains of care most challenging to manage in primary care and resource needs to improve understanding. CancerCare Ontario partnered with The Way Forward to ask similar questions of oncologists (medical and radiation) and oncology nurses. This report will be available in late summer 2014.

Additional key stakeholder engagement throughout 2013/2014 included meetings and presentations with the Assembly of First Nations, Inuit Tapiriit Kanatami, Pallium Canada, Ontario Ministry of Health and Long-Term Care, CancerCare Ontario, European Association for Palliative Care International Conference, Canadian Medical Association, Hospice Care Ottawa's Annual General Meeting, Federal Minister of Health's office, Canadian Home Care Association, the National Advance Care Planning initiative, and the CHPCA National Conference and webinars, among others.

The results and feedback gathered from across the country were incorporated in the second draft of the National Framework, launched in the spring of 2014. The second draft includes more descriptions about the palliative approach and concrete action steps across settings and by provider groups. It also includes key themes that emerged from the joint Assembly of First Nations/The Way Forward meeting and stakeholder workshop in September 2013. These were:

- Advance Care Planning;
- Bringing in the community perspective;
- Approaches to change management and shifting mindsets;
- Roadmaps for implementation – especially for front line health care providers.

All of the discussion documents and resources have been developed to encourage stakeholder



dialogue and inform the development and dissemination of the National Framework in the final year of the initiative. The initiative website is continuously updated, therefore please check back frequently for new resources at <http://www.hpcintegration.ca/resources>

ADVANCE CARE PLANNING IN CANADA

The project Advance Care Planning in Canada is intended to raise awareness about the importance of advance care planning and to equip all Canadians – individuals, families, communities and health professionals - with the tools they need to effectively engage in the process.

April 16th, 2013 was our third National Advance Care Planning Day. Using the Speak Up: Start the Conversation about end-of-life care campaign, the project leveraged traditional and social media to promote conversations about advance care planning. Community organizations and agencies across Canada conducted National Advance Care Planning Day activities in their communities.

One of the goals of ACP in Canada is to prepare health care professionals with the tools they need to facilitate advance care planning with their patients. To achieve this goal, ACP in Canada worked with primary care providers to develop the Primary Care Toolkit. In addition, ACP in Canada worked with Hospice Palliative Care Ontario to implement Speak Up Ontario – with the development of an Ontario specific workbook and webinars and workshops to train ACP Champions across the LHIN regions of Ontario.

The Advance Care Planning website (www.AdvanceCarePlanning.ca) continues to reach out to professionals, community members and all Canadians to raise awareness about the importance of advance care planning. The traffic on the website as well as the number of followers of our social media accounts (e.g. Facebook, Twitter) are constantly growing. ACP in Canada conducted a number of webinars to education professionals and the public across the country about the importance of advance care planning and how to engage.

The project funders for this project were the Canadian Partnership Against Cancer and The GlaxoSmithKline Foundation.



COMMUNICATIONS / AWARENESS

COMMUNICATION STRATEGY

In January 2013, the CHPCA revised their Communication Strategy for 2013-2016. The strategy continues to elaborate on the same key messages and environment, however key communications strategies have changed significantly. The addition of new websites (www.eolcaregiver.com, www.ehospice.com, www.hpcintegration.ca) has increased the amount of content produced by the communications staff at any time. The increased use of social media has also changed the way in which the CHPCA communicates with membership and the general public. The last large change in the communications strategy is ehospice, which is a site available as an app for both the iPhone and iPad, and will drastically change the way the public receives news about palliative and end-of-life care.

Issues that dominated media coverage in 2013-2014 included: access to hospice palliative care and the inconsistency of availability of hospice palliative care programs and services at the provincial, territorial and national level; issues around euthanasia and assisted suicide; and support for caregivers, including the Compassionate Care Benefit (CCB). The CHPCA will continue to review its focus and activities in response to relevant socio-economic and political policy changes.

MEDIA AND PUBLIC RELATIONS

Due to the many issues and attempted legislations around physician assisted suicide or euthanasia in 2013-2014, the CHPCA garnered more media than in past years. There were many reports that featured the CHPCA's view on the lack of access to hospice palliative care services across Canada and the CHPCA's euthanasia education campaign, "Let's Talk About Hospice Palliative Care First." There was also lots of media interest around the 3 million dollar contribution the federal government made to the Pallium Foundation of Canada. The Hike for Hospice Palliative Care, National Hospice Palliative Care Week and National Caregiver Day also generated media interest at the local community level.

The CHPCA is very active in advocacy and continues to correspond with federal government representatives on a regular basis. The CHPCA also continues to provide advice and support to the provincial associations as they work with provincial and territorial governments on issues relating to health policy. The CHPCA will continue to use public opportunities to garner media attention for key hospice palliative care issues.

SOCIAL MEDIA AND ONLINE ENGAGEMENT

The CHPCA's burgeoning social media presence continues to reaffirm our central mandate – the growing need for access to quality hospice palliative and end-of-life care. Twitter and Facebook are used to promote events and awareness campaigns, share statistics and research, stimulate discussion, and keep followers updated on CHPCA news, like the availability of resources.

The CHPCA's Online Event (webinar) Series continues to be extremely popular. Some of our more popular information-based topics this year included: National Launch of the Quality Palliative Care in Long Term Care Toolkit and National Advance Care Planning Day: What Works and What Doesn't



Work. To view past events please visit www.chpca.net/pastevents.

Over the past two years, the CHPCA has been working with an interdisciplinary team of hospice palliative care professionals to develop a program for education-based accredited online events. The 2013-2014 year saw six events. These hour and a half long webinars were and continue to be accredited by the College of Family Physicians Canada and recognized by the Canadian Nurses Association. Tickets to these events can be purchased through Eventbrite, and past events will also be available for purchase on the CHPCA Marketplace.

AVISO

AVISO is the CHPCA's tri-annual membership newsletter. Published in January, May and September in electronic format, it offers information to the CHPCA membership regarding research and policy developments in hospice palliative care, news and events, new research and other interest pieces both in Canada and internationally. It was decided for the 2014-2015 fiscal year to change publication biannually, with publication dates occurring March 1st and September 1st.

Regular features include: President's Report, Executive Director's Report, Provincial Association Updates, updates on the CHPCA projects and updates from the CHPCA Interest Groups and Committee work. AVISO also regularly features articles submitted from the hospice palliative care community on a variety of topics. In 2014-2015, the CHPCA will continue to offer AVISO to members and encourage local service providers to submit local interest stories so that all members will have a greater understanding as to what is happening at the local level. We will also strive to continue to offer unique content that is only available to members.

CHPCA WEBSITES

The CHPCA's website is updated on a continual basis. The CHPCA Marketplace website was launched in late summer 2012, and is still providing relevant hospice palliative care materials to the general public. This new site allows shoppers to easily browse and purchase great resources available for sale or download, including brochures, books, and past accredited webinar series. The CHPCA's online directory features over 560 hospices/organizations across the country. This online directory has been designed to provide information on the availability of hospice palliative care services across Canada. It includes a listing of programs and services, their contact information, and where they provide care. Organizations that have their information listed receive materials from the CHPCA throughout the year related to upcoming events (ie. National Hospice Palliative Care Week). The "News and Events" page of the website features the CHPCA's latest press releases and information about upcoming CHPCA events.

Please also visit www.advancecareplanning.ca, www.eolcaregiver.com and www.hpcintegration.ca to view other CHPCA projects.



EHOSPICE

The CHPCA is the editor of the bilingual Canadian edition of ehospice, an international hospice palliative care news website and mobile application. There are a total of 12 editions, with each edition being managed by an international editor. ehospice keeps Canadians, and the broader international community, updated about news, views, opinions and profiles about the current state of hospice palliative care in Canada. The CHPCA staff writes many of the original articles for the site, but are always looking for new collaborators. Submit an article about what is happening in your community by emailing ehospice@chpca.net.

THE MONTHLY UPDATE AND E-BLASTS

The CHPCA's Monthly Update is now in a more digestible format. As always, the electronic e-blast continues to highlight recent key activities related to hospice palliative care policy issues, as well as the CHPCA activities. But, the new format, with hyperlinked headlines and brief updates, provides readers with a snapshot of important ehospice headlines, where further details that can be read immediately or a more convenient time. Currently the Monthly Update is sent to over 5,000 individuals in English and close to 1200 individuals in French.

Press releases, media advisories and event-specific information and invitations are sent out through periodic e-blasts. Anyone wishing to receive the CHPCA Monthly Update and E-Blasts can be added to the distribution list by signing up on the CHPCA website or by sending a request to info@chpca.net or ehospice@chpca.net.

POLICY CHAMPIONS AND POLICY ALERTS

The CHPCA maintains an e-mail list of policy champions who are periodically sent information and breaking news regarding hospice palliative care issues. This e-mail list is designed to quickly contact key individuals interested in hospice palliative care advocacy and public policy issues. In 2013-2014, the CHPCA broadened its reach, sending all policy alerts to the full membership.

In 2013-2014, the CHPCA sent out several policy alerts to the entire membership. These blasts included the launch of the "Let's Talk about Hospice Palliative Care First" campaign around euthanasia and education; Charlie Angus' Motion M-456; and several more around the Quebec bill to legalize "medical aid in dying."

Many members responded to these e-blasts, giving us insightful feedback which can be used in future policy and advocacy efforts. Having such a great response from our membership is exciting and we hope to continue to use these e-blasts for future advocacy.



TEXT TO DONATE

In its second year the “Text to Donate” program has once again been generously sponsored by TELUS. In partnership with the provincial associations this innovative campaign was found to be most effective at conferences and large events. A request for text to donate at an event honouring the late Dr. Larry Librach was particularly successful.

With a simple text message you can donate \$10 to CHPCA. All you have to do is text HOSPICE or SOINSPAL to the number 20222 on your cell phone. You can even set up a monthly donation or donate up to three times a month to help us ensure quality hospice palliative care for all Canadians. CHPCA thanks TELUS for their continued funding and commitment to the program.

CHAMPION’S COUNCIL

As the hospice palliative care field grows, it has evolved to include numerous people from outside our community offering to lend their voice and be champions for the cause. In continuing to show leadership on this issue and in helping to change the face of hospice palliative care in Canada, the Canadian Hospice Palliative Care Association launched its Champion’s Council in the fall of 2010. The Champion’s Council is comprised of a group of key leaders in Canada who have offered to improve the profile of hospice palliative care across the country. They include industry leaders and current/retired MPs and Senators.

The mandate of the Champion’s Council is to advance the cause of hospice palliative care in Canada. It is the responsibility of corporate Canada to ensure that their employees are well supported through employer-driven compassionate care leave benefits. One way to do this is to improve leave for employees who need to take time off work to care for ailing loved ones. The Compassionate Care Benefits research project entailed surveying the Top 100 Employers in Canada and asking them about their leave policy for employees in such a situation. We had a 25% response rate to the survey and the findings were collected and presented in the Compassionate Care Benefits Report which is available at <http://www.chpca.net/projects-and-advocacy/compassionate-care-benefit.aspx>. The Champion’s Council will use this report to further improve understanding of the importance of caregiving in our society and the employees need for support from their employers during difficult times.

The Champion’s Council had a face to face meeting in Ottawa hosted by Russell Williams in October at Rx & D. Several of the Champions also met with representatives from all three parties of the Parliamentary Committee on Palliative and Compassionate Care in November to discuss national strategies, frameworks and blueprints in hospice palliative and end-of-life care. Several champions were also busy with speaking engagements with the express intent of advancing the profile of hospice palliative care in Canada.

Russell Williams, President of Canada’s Research-Based Pharmaceutical Companies (Rx&D) and Champion’s Council chair, was awarded the Quality End-of-Life Care Coalition of Canada (QELCCC) second annual Award of Excellence in Advocacy. Russell has worked tirelessly as an advocate for



hospice palliative care at the local and national level.

To see a list of the Champion's Council members, please see page 30 or you can also view it online at <http://www.chpca.net/about-us/our-team/champion's-council.aspx>

CHPCA MARKETPLACE

The 2013-2014 fiscal year saw the second year of the new CHPCA Marketplace website. We continued showcasing new, updated or underutilized resources on the 'Featured' page which was helpful for our customers and kept the home page of the marketplace looking fresh. During the fiscal year the CHPCA ran an Online Event Series of accredited webinars. These webinars were added to the marketplace as non-accredited resources for those who were interested in the topic but did not require the accreditation. The section of downloadable resources on the marketplace gained popularity as it enabled our customers to easily locate the item they wished to view. We continue to offer the familiar resources that our customers have come to know, such as:

- Caregiver's Guide: A Handbook About End-of-Life Care
- Living Lessons resources
- training manuals
- research documents
- CDs and DVDs
- information brochures

There were new additions to the Advance Care Planning (ACP) resources in the form of information posters, Just Ask cards and Cancer Care booklets. Other ACP resources include wallet cards that you can use to indicate your substitute decisions maker, brochures, a DVD entitled 'Start the Conversation', to name a few. All resources link back to the Advance Care Planning website. Another new addition to Marketplace is a book by the ICPCN (International Children's Palliative Care Network) - 'Touching Rainbows: Acknowledging the Child's Voice in Palliative Care'. Through Touching Rainbows we have the privilege of hearing the voices of some of the many children whose lives, and those of their families, have been affected by life-threatening conditions.

A Caregiver's Guide: A Handbook About End-of-Life Care underwent a rewrite and reprint and was available just prior to the end of the fiscal year. Due to decreased availability of funding for reprinting, we are now applying a nominal tiered fee to help cover printing costs. The breakdown of the costs are as follows:

CHPCA Associate/Provincial Member Only: \$1 per book (Box of 50 = \$50)

Non-profit without CHPCA Associate/Provincial Membership: \$3 per book (Box of 50 = \$150)

For profit organization: \$5 per book (Box of 50 = \$250)



All items can be viewed and ordered online at www.market-marche.chpca.net. We will continue to be represented at the CHPCA marketplace booth at national and provincial conferences when possible.

LIVING LESSONS PARTNERSHIP

The Living Lessons® Partnership involves a number of components including national policy development, communication support and the Living Lessons® Information Service. The Living Lessons® Information Service continues to provide valuable end-of-life information and support to organizations, caregivers, health care professionals and the general public across Canada and beyond. It is still as important as ever to raise awareness of the importance of end-of-life care, not only to the patients, families and caregivers, but to the general public as well. The Living Lessons® Information Service continues to be a valuable source of information for inquiries regarding: resources for patients, caregivers, volunteers, family members, doctors, nurses, social workers, spiritual counsellors, researchers, those working in pediatrics, rural health workers, pharmacists, alternative medical care providers, those focused on aboriginal issues, volunteer groups, students, media and the general public. As the need for palliative care increases, so do the requests for information on the availability of hospice palliative care services throughout Canada. The importance of, and need for, end-of-life care resources remains in the forefront to all those dealing with end-of life care.

The CHPCA thanks and gratefully recognizes The GlaxoSmithKline Foundation for their continued partnership in support of the Living Lessons® Information Service.

HIKE FOR HOSPICE PALLIATIVE CARE

The Hike for Hospice Palliative Care took place across Canada on Sunday May 5, 2013. This year marked the eleventh year for the hike and was the most successful to date. The event hosted more participants than any other year, with over 6,000 hikers and over 100 participating sites raising more than \$1,800,000. Funds raised during the Hike for Hospice Palliative Care stay in the community in which they were raised and are intended to help fund the specific hospice palliative care programs in that community.

The Hike for Hospice Palliative Care continues to be successful in helping to raise awareness of the many challenges within the hospice palliative care field and is a wonderful avenue to promote the phenomenal work that volunteers and professionals perform daily.

Throughout the year, many hike sites took the opportunity to recognize and thank their valuable donors, sponsors, and volunteers for their hard work on the hike by hosting special appreciation ceremonies, barbeques, and other celebrations.

2013 also marked the sixth year for the Hike for Hospice Palliative Care online fundraising website. This tool continued to work well as it allowed hikers to easily collect and manage donations online.



The CHPCA would also sincerely like to thank and recognize the National Sponsors for their commitment to this important event. This year's sponsors were:

- The GlaxoSmithKline Foundation
 - Bayshore Home Health
 - Arbor Memorial
-

NATIONAL HOSPICE PALLIATIVE CARE WEEK

May 5-11, 2013 marked National Hospice Palliative Care Week, which showcases hospice palliative care programs and services across Canada and encourages people to discuss issues related to the end of their lives. The communications team, under the guidance of the Advisory Committee, decided to create a more proactive campaign for 2013. Rather than the traditional graphic-heavy themed poster, the 2013 campaign was information based, clearly and accurately representing the current state of hospice palliative care in Canada. The poster, an infographic, centered on the tagline: "Canadians are aging. We've done the math. Have you?" The poster then contained four infographics with statistics related to the aging population, access to palliative care, and bereavement and grief supports. Additionally, postcards were developed that included messaging to advocate for change. The CHPCA encouraged Week participants to mail these postcards to key decision makers like hospital CEOs and local members of parliament.

Aging Canadians was a central concept of this campaign and therefore an online event focused on caring for seniors took place during the week. The event, "A Golden Life: Hospice palliative care for seniors" was hosted by Deborah Randall Wood and attracted nearly 300 participants from across the country. The webinar explored the meaning of the "senior experience" and why it makes dying and end-of-life care different. Areas of specific interest such as end-stage disease, frailty, clinical certainty and uncertainty, and decision making were addressed. The voices of seniors, their families, and those who care for them were an integral part of this presentation.

Planning for the 2014 National Hospice Palliative Care Week began in the fall.

NATIONAL CAREGIVER DAY

The Canadian Hospice Palliative Care Association, in partnership with We Care Home Health Services, celebrated National Caregiver Day on April 5, 2013. A recent survey indicated that 14.9% of Canadians aged 65 years or older are living with a cognitive impairment, including dementia and Alzheimer's. Those living with a cognitive disease like Alzheimer's or dementia often require 24-hour care for safety reasons. It is for this reason that it is important for us to acknowledge that on National Caregiver Day: "Caregiving and Dementia: They go hand in hand."

The Canadian Hospice Palliative Care Association (CHPCA) in partnership with We Care Home Health Services, have developed an awareness campaign around National Caregiver Day. A Caregiver is an individual who provides ongoing care and assistance, without pay, for family members and friends in



need of support due to physical, cognitive, or mental health conditions. Each year, April 5th is a day for family and informal caregivers – family, friends, neighbours – to be acknowledged and celebrated.

CANADIAN HOSPICE PALLIATIVE CARE CONFERENCE

At the Westin Hotel in Canada's beautiful Capital, Ottawa, Ontario from October 31-November 3, 2013 the CHPCA hosted over 700 health professionals, comprised of physicians, nurses, administrators, social workers, therapists, pastoral care providers, academics, volunteers and students for the annual CHPC Conference.

The 2013 CHPC Conference was themed: "Integrating Hospice Palliative Care into Healthcare: Moving Forward". The program consisted of six conference streams consisting of challenge panel sessions, plenary sessions, 78 scheduled workshops and oral presentations, 33 poster presentations and a luncheon symposium. These six streams included:

- Advocacy and Organizational Development
- Communication and Advance Care Planning
- Program Development and Evaluation
- Interprofessional Education and Practice
- Clinical Practice
- Research Institute

For the first time, the CHPCA also included a Pediatric Palliative Care symposium where over 100 individuals attended to learn about issues focusing on the area of pediatrics.

The sponsors of the 2013 Canadian Hospice Palliative Care Conference were:

- Bayshore HealthCare
- Canadian Partnership Against Cancer
- Purdue Pharma
- We Care Home Health Services
- Janssen Inc.
- Revera
- Canada's Research-Based Pharmaceutical Companies (Rx&D)
- Arbor Memorial
- Lilly
- Canadian Medical Association
- The Military and Hospitaller Order of Saint Lazarus of Jerusalem in Canada

2013 also consisted of planning and preparation for the CHPCA's second Learning Institute. The Learning Institute, which is to be held June 6 to 8, 2014 in Banff, Alberta, is an intimate gathering of hospice palliative care practitioners with a focus on intense learning.

The program is directed at intermediate to advanced learning levels and is to be delivered by 40 of the finest hospice palliative care professionals from across the country while overlooking the mountain



ranges in one of the most beautiful settings in Canada!

Throughout the year, the CHPCA worked with a large group of volunteers, comprised of people who represented the various areas and aspects of palliative care, who formed the Learning Institute Program Committee. The function of the committee was to assist in framing and outlining the five streams to be presented during the Learning Institute. The Program Committee met several times with the CHPCA in an effort to assist in shaping the direction of learning that will happen throughout the three day event. The Program Committee also worked together to select a list of the most qualified faculty for each stream. The CHPCA is pleased to report that yet again, almost all of the faculty members approached have agreed to come onboard and once again make up an exemplary team of leaders.

The next Canadian Hospice Palliative Care Conference will be occurring on October 29th – November 1st, 2015 in Ottawa, Ontario!

NATIONAL ONLINE DIRECTORY OF HOSPICE PALLIATIVE CARE PROGRAMS AND SERVICES

Since launching the Canadian Directory of Hospice and Palliative Care Programs and Services in 2002, the CHPCA has leveraged broad access to information concerning the availability of hospice palliative care programs and services in every province and territory in Canada. The searchable directory currently contains contact information for more than 525 hospice palliative care programs and services in Canada. The directory underwent an update in 2011 to match the look and feel of the new CHPCA's website. This update also consisted of the integration of updated fields of information which were collected as a part of a directory update project occurring in 2010. The CHPCA continued to work throughout the 2013/14 fiscal year to maintain the directory to ensure that the information contained is the most up-to-date information available. The CHPCA's directory was integrated onto the ehospice website in 2012 and continues to be a useful tool. Using the locations of the programs and services listed on the CHPCA's Directory, ehospice provides a location map of services. When clicked on, users are linked directly back to the CHPCA's directory for more detailed information.

Programs and Services can register at: <http://www.chpca.net/family-caregivers/directory-of-services/add-a-service.aspx>

CHPCA INTEREST GROUPS

The CHPCA continues to encourage its members to join and utilize its eleven Interest Groups. These Interest Groups were created by the members as a means of sharing information across Canada and abroad. These groups also create an opportunity for individuals working or volunteering in hospice palliative care to share best practices and to network with other individuals in the same area of work. The members of the Interest Groups typically meet face to face each year just before the association's



Annual General Meeting.

Information can be shared by the groups in the following ways:

- free space in the Association's newsletter AVISO
- space on the CHPCA website devoted to each of the eleven Interest Groups
- Yahoo list serve

For more information about the CHPCA interest groups please visit: <http://www.chpca.net/become-a-member.aspx>

CANADIAN NETWORK OF PALLIATIVE CARE FOR CHILDREN (CNPCC)

The Executive Committee of the CNPCC is an active committee comprising of professionals from across Canada with a focus on pediatric issues. The purpose of the committee is to:

- Develop, coordinate and maintain a Canadian network for pediatric hospice palliative care.
- Collaborate on national and international activities and initiatives in the field of pediatric hospice palliative care and to seek opportunities for partnerships.
- Assume a role of leadership in pediatric hospice palliative care and to advocate for the needs of children with life-threatening illness and their families.

This year the committee continued their focus on revisiting their terms of reference, as well as developing a closer relationship with the International Children's Palliative Care Network (ICPCN) and the Quality End of Life Care Coalition of Canada (QELCCC). The first annual Pediatric Award of Excellence was awarded to Dr. Gerri Frager who is a pediatrician and the Medical Director of the Pediatric Palliative Care Service at the IWK Health Centre and an Associate Professor at Dalhousie University.

The CNPCC continued to promote education initiatives while monitoring and responding to pediatric palliative care issues across the country. The CNPCC also maintains a website, which is designed and managed by a volunteer and is found at: www.cnpcc.ca and is linked to the CHPCA's website at: www.chpca.net/about-us/our-team/task-groups.aspx.

A sub-committee of the CNPCC called The Canadian Network of Pediatric Hospices (CNPH) also meets regularly to discuss issues relating to pediatric hospices. The goals of the CNPH are to:

- Develop guidelines for establishing a pediatric hospice.
- Develop information about CNPH and pediatric hospices on the CNPCC website.
- Develop standards of practice for pediatric palliative care.
- Educate other health care professionals about pediatric hospice care.
- Conduct annual public awareness activities about pediatric hospice care.
- Advocate for pediatric hospices.
- Ensure consistency in description of pediatric hospice care.



VOLUNTEER ISSUES COMMITTEE

The Volunteer Issues Committee works towards championing the volunteer component of hospice palliative care in Canada. The committee functions to advise the CHPCA on issues related to volunteers and to encourage research into all aspects of the volunteer component. The committee also works to articulate the critical value of education for volunteers.

After completion of the National Volunteer Training Manual in 2012 the Volunteer Issues Committee continued to meet to discuss strategies to disseminate the manual. Additional funding was granted from The Grand Priory in Canada of the Order of St. Lazarus to provide a free manual to any hospice palliative care program and service requesting a copy. A letter was circulated to the 530 programs and services listed on the national online directory to extend an offer for the free manual. The National Volunteer Manual remains available on the CHPCA's Marketplace as both a hardcopy order and a downloadable version.

The Volunteer Issues Committee also held meetings throughout the year to discuss the creation of a national survey on hospice palliative care standards for volunteers, as well as other important issues relevant to volunteers.

The CHPCA would sincerely like to thank and recognize Rx&D: Canada's Research-based Pharmaceutical Companies and The Grand Priory in Canada of the Order of St Lazarus for their contributions to the National Volunteer Manual project.

CANADIAN HOSPICE PALLIATIVE CARE NURSES GROUP

This year the Canadian Hospice Palliative Care Nurses Group celebrated their 21st anniversary. The roles and work of the Executive Board had grown over the past twenty-one years and the executive acknowledged that it was increasingly difficult to complete their expanded mandate to plan and build for the future using only teleconferences and email correspondence. They held the first ever face-to-face strategic planning day and three priority strategic areas for the next five years were identified:

- Increase CHPC Nurses Group visibility
- Review the CHPNG executive structure and governance including relationship development, integration and financial stability.
- Build capacity for HPC nursing through policy, education, networking, scholarship, coaching and mentorship

Working groups, formed to meet the above three priorities worked tirelessly over the past year to meet their identified priority.

In addition to the working group activity, other noteworthy items in the past year include:

- Publication of the 2014 Canadian Hospice Palliative Care Nursing Standards of Practice.
- Assuming leadership for the review and revision of Canadian Nurses Association End-of-Life Care Position Statement. The new Position Statement will be released in 2015 as a joint statement between CNA and CHPC NG, a first time such a thing has happened.

- 
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- Successfully nominating Sharon Baxter to be a Public Representative on the Canadian Nurses Association Board.
 - Presenting a full slate of officers and electing the new executive at the annual general meeting in September.

The new executive is energized and in addition to meeting the identified priorities are committed to increasing the visibility of the Nurses Group, becoming stronger collaborators and partners with external stakeholders and to engaging all nurses in dialogue and decision making related to current and emerging hospice palliative care issues in Canada.

INTERNATIONAL COOPERATION TASK GROUP AND INTERNATIONAL ISSUES

The International Cooperation Task Group continues to provide advice and guidance on issues pertaining to international cooperation. This committee hasn't been very active in 2013-2014 due to time constraints and lack of funding but continues to promote advocacy, twinning and education. We are optimistic that this work will continue and grow.

The CHPCA is also an active member of the Worldwide Palliative Care Alliance (WPCA) and the International Children's Palliative Care Network (ICPCN). The CHPCA has also increased its international collaboration through its work on ehospice, for which an individual report can be found under the CHPCA Websites and ehospice section. Please refer to the last section of this report for more details on the WPCA and ICPCN.

NATIONAL/PROVINCIAL ASSOCIATION RELATIONSHIP

The CHPCA continues to work in close partnership with the provincial hospice palliative care associations. Throughout 2013/2014 the CHPCA and the provincial hospice palliative care associations continued to work according to the Memorandum of Understanding to further strengthen the valuable relationship between the organizations. The main joint initiatives occurring throughout the year were in areas of information sharing, education and advocacy, and memberships. A new membership committee was formed in 2011 with the objective of meeting semi-annually with representatives of each provincial association to discuss issues of joint membership strengthening. In 2013 these meetings shifted to discuss the change in membership structure as a part of the changes made to the CHPCA's bylaws. The new bylaws, in accordance with the institution of a new Federal Not-for-Profit Act, meant that the CHPCA's membership structure had to be changed. The new members consist of a representative from each of the provincial associations, plus five members-at-large. Each of these members serves on the CHPCA's Board of Directors. Former members of the CHPCA are now categorized as CHPCA Associates and continue to receive the same benefits as before with exception to the ability to vote at AGM's. Issues of membership recruitment and retention, marketing, and other membership discussions continued throughout 2013 with great success and have proven to help strengthen the ties between provincial and national memberships.



SUSTAINABILITY AND GOVERNANCE

BOARD OF DIRECTORS

The CHPCA is led by an active, dedicated board of directors. In September 2013, the board hosted the association's Annual General Meeting in Ottawa, Ontario in conjunction with the CHPCA's Annual Conference. The board has four main committees that help support the association in effective operation. These committees are the:

- Executive Committee
- Organizational Development Committee
- Finance Committee
- Awards Committee

The board of directors also manages three awards. These awards are the Award of Excellence, received by Dr. Paul Henteleff, and the Balfour Mount Champion Award received by Dr. Larry Librach. New in 2013 was a Pediatric Palliative Care Award of Excellence which is awarded jointly by the CNPCC and the CHPCA. The first recipient of this award was Dr. Gerri Frager. The board was pleased to have been able to present these awards at the opening ceremonies of the Canadian Hospice Palliative Care Conference held in Ottawa, Ontario. An earlier presentation of the Balfour Mount Champion Award occurred in conjunction with the Hospice Palliative Care Ontario Conference where Dr. Librach was in attendance.

ORGANIZATION DEVELOPMENT COMMITTEE

The Organizational Development Committee (ODC) is a committee of the Board of Directors charged with overseeing the ongoing development and governance of the CHPCA. The ODC operates with the following three sub-committees:

- Policy Subcommittee: The Policy Subcommittee oversaw the annual perpetual calendar ensuring that current policies were reviewed and affirmed as per the perpetual calendar.
 - Nominations/Bylaws Subcommittee: The Nominations/Bylaws Subcommittee oversaw the nomination process for 2 members-at-large, elected by the general membership during the 2013 Annual General Meeting. The Nominations/Bylaws Subcommittee also oversaw the continued activities in preparation for coming into compliance with the new National Not-For-Profit Act that was passed in early 2011. Throughout 2013, the committee met a number of times and consulted with a lawyer to complete the writing of the bylaws. The subsequent vote to ratify was completed in early 2014 and the new By-Laws are now in effect.
 - Membership Subcommittee: The Membership Subcommittee oversaw the joint membership initiative occurring between the CHPCA and the provincial associations.
-

EUTHANASIA AND ASSISTED DYING WORKING GROUP

The Euthanasia and Assisted Dying Working Group continued to meet throughout 2013-2014. As a number of current court cases put euthanasia and assisted suicide in the forefront of Canadian awareness, the Euthanasia and Assisted Dying Working Group met to discuss strategies on how



to disseminate correct information about Hospice Palliative and End of Life Care. As a result the committee continued to distribute the “Let’s Talk About Hospice Palliative Care First” campaign, with the intention of creating dialogue by Canadians on hospice palliative care as the first consideration.

The group also worked on the creation of a joint press release and key messages with The Canadian Society of Palliative Care Physicians to continue to actively respond to media about physician assisted suicide.

Throughout the year the committee also continued to monitor activity on the current court cases dealing with euthanasia and assisted suicide. The committee will monitor the October 2014 supreme court case about the legalization of physician assisted suicide closely.



EXTERNAL ORGANIZATION LIAISON

HEALTH CHARITIES COALITION OF CANADA (HCCC)

The Health Charities Coalition of Canada is a member-based organization comprised of national health charities and patient groups who represent the voice of patients at all levels of the health continuum. HCCC facilitates the collaboration of Canada's health charities to achieve excellence in health policy, practice and research.

In 2014, HCCC developed a three year strategic plan (2014-2017) for the coalition identifying the following strategic directions;

1. Build Capacity – Achieve financial sustainability to carry out the collective goals of the members and position the coalition as the “go to” organization that represents Canada's health charities,
2. Advocacy and Public Policy – Influence government decision-making in health policy and research so that Canadians achieve optimal health,
3. Increase Awareness – Mobilize member organizations and leverage their brands to inform Canadians about health charities' contributions to their quality of life.

HCCC is pleased to continue its unique relationship with CHPCA through shared office space, personnel, financial and administrative services.



INTERNATIONAL ISSUES

The CHPCA is also an active member of the Worldwide Palliative Care Alliance (WPCA) and the International Children's Palliative Care Network (ICPCN). The CHPCA has also increased its international collaboration through its work on ehospice, for which an individual report can be found under the CHPCA Websites and ehospice section.

WORLDWIDE PALLIATIVE CARE ALLIANCE (WPCA)

The CHPCA is also an active member of the Worldwide Hospice Palliative Care Alliance (WHPCA). Sharon Baxter sits on the Board of Trustees of the WHPCA as well as on the executive and membership committees. Sharon also chairs the WHPCA Advocacy Committee. The WPCA is active in international, regional and national advocacy. The WHPCA is the secretariat for World Hospice Palliative Care Day held in early October each year.

A hospice palliative care resolution was passed at the World Health Assembly in Geneva in early May 2014. Please visit our website for further details.

INTERNATIONAL CHILDREN'S PALLIATIVE CARE NETWORK (ICPCN)

ICPCN sits on the board of trustees of WHPCA and there was an opening on the board of ICPCN for an official WPCA representative. Sharon Baxter was nominated and assumed this position. ICPCN is a UK registered charity working out of South Africa and is charged with raising issues around children's hospice palliative care worldwide. ICPCN is doing wonderful work, and Sharon sits on both the Board of Trustees and the Advocacy Committee. Dr. Marli Robertson from Calgary is the official Canadian representative to ICPCN.

ICPCN is currently working on an awareness campaign for their tenth year. More details can be found on our website.



NATIONAL OFFICE STAFF

(EFFECTIVE MARCH 31 /14)

Sharon Baxter	Executive Director
Cheryl Spencer	Administrative Coordinator, Hike Coordinator and co-coordinator of the National Conference
Laureen Nickerson	Administrative Assistant, membership and marketplace
Vanessa Sherry	Communications/Policy Officer, media, co-coordinator Week campaign, editor of AVISO and ehospice
Julia Ehrhardt (until October 2013)	Fundraising and Communications Assistant, co-coordinator Week campaign and the National conference, coordinator social media, member of ehospice team
Elizabeth Balsom (since November 2013)	Fundraising and Communications Assistant, co-coordinator Week campaign and the National conference, coordinator social media, member of ehospice team
Kelly MacLaren	Partnership and Development Officer
Savanah Ashton	Project Assistant: The Way Forward Initiative
Gillian Fernie (part-time)	Project Assistant: ACP in Canada initiative
Anna Johann (since March 2014)	Project Coordinator, Advance Care Planning
Sandie Lessard (part-time contractor)	Finance Officer
Louise Hanvey (contractor)	ACP in Canada Initiative
Leanne Kitchen Clarke (contractor)	The Way Forward Initiative



SUPPORTERS



The CHPCA relies heavily on the support that we receive from our generous partners and sponsors whose financial assistance keeps us in operation. We would like to acknowledge our current partners and thank them for their ongoing support.

PARTNER LEVEL (\$50,000+)

Canada's Research-Based Pharmaceutical Companies (Rx&D)
Glaxo Smith Kline
Health Canada

COMPASSION LEVEL (\$25,000 - \$49,000)

Arbor Memorial
Bayshore Home Health Care
CBI We Care Health Services
Purdue Pharma
Revera Living

DIGNITY LEVEL (\$10,000 - \$24,999)

Canadian Partnership Against Cancer (CPAC)
Janssen Ortho
Integration Project
Prostate Cancer Canada

COMFORT LEVEL (\$5000 - \$9,999)

Human Resources and Skills Development (HRSD)
Eli Lilly Canada Inc.

The CHPCA would like to acknowledge the considerable in-kind donation of time made by our dedicated and hard-working board of directors. Without their efforts, the CHPCA would not be able to accomplish so many of the important activities outlined throughout this report.

We would also like to once again offer a special "thank you" to our lawyer John Peart of Nelligan O'Brien Payne who has given tirelessly of his time for over ten years. His guidance and knowledge has served us beyond measure.



CHPCA BOARD AND COMMITTEES OF 2013-2014

BOARD OF DIRECTORS 2013-2014 (Effective March 31, 2014)

EXECUTIVE COMMITTEE:

President – Laurie Anne O’Brien
Past President- Sarah Walker
Vice President – Rick Firth
Treasurer – Ed MacLaren
Manitoba Provincial Member – Val Paulley

PROVINCIAL MEMBERS:

Alberta – Leslie Penny
British Columbia – Terri Odeneal
New Brunswick – Pamela Mansfield
Newfoundland – Donna Kavanagh
Nova Scotia – Brenda Payne
Ontario - Marg Poling
Prince Edward Island – Linda Callard
Quebec – Maryse Bouvette
Saskatchewan - Jeff Christiansen

Consumer Member-at-Large:

Beryl Cable-Williams

CHPCA BOARD COMMITTEES

EXECUTIVE COMMITTEE

Chair: Laurie Anne O’Brien

ORGANIZATION DEVELOPMENT COMMITTEE

Chair: Sarah Walker

POLICY SUB-COMMITTEE

Chair: Leslie Penny

NOMINATIONS/BY-LAWS SUB-COMMITTEE

Chair: Sarah Walker

MEMBERSHIP SUB-COMMITTEE

Chair: Rick Firth

FINANCE COMMITTEE

Chair: Ed MacLaren

AWARDS COMMITTEE

Chair: Donna Kavanagh

CHPCA TASK GROUPS

CANADIAN NETWORK OF PALLIATIVE CARE FOR CHILDREN (CNPCC)

Chair: Hal Siden

EDUCATION TASK GROUP

Chair: Sharon Baxter

VOLUNTEERS ISSUES TASK GROUP

Chair: Joan Williams



CHPCA CHAMPION'S COUNCIL

Mr. Russell Williams, (Chair), President
Canada's Research-Based Pharmaceutical Companies (Rx&D)

Ms. Kathryn Butler Malette, Chief Human Resources Officer (retired)
The House of Commons Canada

Hon. Sharon Carstairs (retired)
The Senate of Canada

Mr. Bill Greenhalgh, CEO
Human Resources Professionals Association

Mr. Michael Sangster, Vice President of Government Relations
TELUS Canada

Hon. Michael MacDonald
The Senate of Canada

Mr. Jon Fairest, President & CEO
Sanofi Canada



FINANCIAL STATEMENTS

The Canadian Hospice Palliative Care Association is pleased to present the Financial Statements for the period of April 1, 2013 – March 31, 2014.

The Board of Directors each year reviews the audited statements as prepared by our external auditor, Ouseley Hanvey Clipsham Deep LLP, and the results of that review are the approved financial statements as seen here in this report. We are pleased to be able to share with you our Statement of Financial Position and Statement of Revenue and Expenditure.

CANADIAN HOSPICE PALLIATIVE CARE ASSOCIATION

STATEMENT OF FINANCIAL POSITION
AS AT MARCH 31, 2014

ASSOCIATION CANADIENNE DE SOINS PALLIATIFS

ÉTAT DE LA SITUATION FINANCIÈRE
AU 31 MARS 2014

	2014	2013	
CURRENT ASSETS			ACTIF À COURT TERME
Cash	\$ 168,005	\$ 303,460	Encaisse
Investments (note 3)	350,000	500,000	Placements (note 3)
Accounts receivable	148,185	70,742	Compte débiteurs
Prepaid expenses	90,306	175,423	Frais payés d'avance
	756,496	1,049,625	
CAPITAL ASSETS (note 5)	8,160	2,979	IMMOBILISATIONS (note 5)
	\$ 764,656	\$ 1,052,604	
CURRENT LIABILITIES			PASSIF À COURT TERME
Accounts payable and accrued liabilities	\$ 228,185	\$ 328,422	Comptes créditeurs et frais courus
Deferred revenue (note 4)	347,634	545,943	Produits reporté (note 4)
	575,819	874,365	
NET ASSETS			ACTIFS NETS
Unrestricted	188,837	178,239	Non affectés
	\$ 764,656	\$ 1,052,604	

CANADIAN HOSPICE PALLIATIVE CARE ASSOCIATION

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED MARCH 31, 2014

ASSOCIATION CANADIENNE DE SOINS PALLIATIFS

ÉTAT DES OPÉRATIONS
POUR L'EXERCICE TERMINÉ LE 31 MARS 2014

	2014	2013	
REVENUE			REVENU
Conference	\$ 454,567	\$ 203,942	Congrès
Donation	357,203	223,318	Dons
Grants	933,699	1,232,006	Subventions
Interest	4,375	3,206	Intérêt
Membership fees	69,186	42,517	Cotisations des membres
Administrative services	51,100	82,367	Services administratifs
Resource material	50,317	26,754	Documentation
Miscellaneous	20,251	19,132	Divers
	1,940,698	1,833,242	
EXPENDITURE			DÉPENSES
Advertising and promotion	8,504	2,131	Publicité et promotion
Amortization	5,290	1,710	Amortissement
Bank charges	31,209	22,718	Frais bancaires
Communications	30,248	11,977	Communications
Contracted services	784,216	888,587	Services impartis
Dues and subscriptions	6,311	4,179	Cotisations et abonnements
Facility rentals	140,636	66,551	Location des installations
Human resources	511,733	386,774	Ressources humaines
Insurance	3,901	3,527	Assurance
Meeting costs	26,235	59,120	Coût des réunion
Office supplies	12,004	20,190	Fourniture de bureau
Postage	12,162	17,983	Affranchissement
Printing	68,491	70,115	Impression
Professional fees	6,659	4,776	Honoraires professionnels
Rent	47,249	43,766	Loyer
Teleconferences	7,654	7,757	Téléconférences
Telephone and facsimile	19,895	5,241	Téléphone et télécopie
Training and professional development	898	11,408	Formation et perfectionnement professionnel
Translation	53,487	63,585	Traduction
Travel	151,800	139,990	Déplacements
Voluntary recognition and honoraria	1,518	995	Reconnaissance et honoraires des bénévoles
	1,930,100	1,833,080	
NET REVENUE FOR THE YEAR	\$ 10,598	\$ 162	REVENUS NETS POUR L'EXERCICE



Canadian Hospice Palliative Care Conference
Congrès canadien de soins palliatifs

2015

Canadian Hospice Palliative Care Conference

The Canadian Hospice Palliative Care Conference is the foremost national conference in Canada focusing on hospice palliative care. This event provides hospice palliative care professionals, volunteers, family and informal caregivers, and other allied health care providers with an opportunity to share their experience and expertise on a national platform.

Furthermore, throughout the four days of the conference, participants will learn about the important issues facing people who work with those who are dying, and will hear experts in a number of fields debate and discuss these issues and offer solutions.

Program Features Include:

- Opening Ceremonies
- Welcome Reception
- CHPCA Interest Group Meetings
- Pediatric Palliative Care and Other Exciting Satellite Meetings
- Top Notch Plenary Speakers
- Concurrent Abstract Driven Workshops and Oral Presentations
- Concurrent Challenge Panel Presentations
- Poster Presentations
- Exhibit Hall
- Celebration of Life
- Banquet

Join us in Ottawa for what promises to be a wonderful learning and networking experience!

If you would like to sign up for conference alerts,
please contact info@chpca.net



• Ottawa Westin Hotel • October 29 to November 1, 2015 •
More information will be available shortly at www.conference.chpca.net



Canadian Hospice Palliative Care Association
Association canadienne de soins palliatifs